

Adherence to the Policy / Conformité aux politiques

The soft physical controls used by Officer _____ was within Use of Force policy, IMIM principles and CBSA use of force training.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations stemming from this incident.

Signature & Date

David HARRIS

2017/05/24

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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L'ASFC a pour politique de recueillir de l'information sur les détails de tout incident relatif au recours à la force. Cette pratique permettra à l'ASFC de rassembler des informations sur les types et la fréquence des incidents. Elle permettra également à l'ASFC de prendre des décisions importantes en matière de sécurité et de protection en lien avec le personnel et les besoins de la formation continue. L'information recueillie dans ce formulaire est protégée et peut être communiquée à des organismes internes ou externes selon un usage compatible ou en vertu d'autres dispositions énoncées au paragraphe 8(2) de la Loi sur la protection des renseignements personnels <http://laws-lois.justice.gc.ca/eng/acts/P-21/index.html>. L'information est conservée dans un fichier de l'ASFC PIB PPU 012. Des explications complémentaires sur l'information conservée dans ce fichier figurent dans le guide Info Source, disponible dans les bibliothèques, ou dans le site internet d'Info Source <http://www.infosource.gc.ca>.

Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/01/05	
Location of Incident / Lieu de l'incident			
Quebec, Montreal - Inland Enforcement - Investigations,			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/11/22		2017/05/24	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager, Defensive Tactics Program Division
Name Nom	Trevor Berg	Title Titre	Use of Force Trainer/ Senior Program Officer, Defensive Tactics Program Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer, Defensive Tactics Program Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
The CBSA Inland Enforcement Office in Montreal discovered that a subject by the name of _____ was working illegally at a small fast food restaurant in _____ QC. _____, who had been wanted by CBSA since September 2013 for removal from Canada because he did not appear for removal due to his inadmissible on grounds of serious criminality that denied his refugee claim in Canada. He had been convicted of Robbery inflicting serious bodily harm in _____.			

Adherence to the Policy / Conformité aux politiques

The officer's actions of applying soft physical controls that were used to elicit cooperation from this passive and then actively resisting subject was well within the scope of the IMIM and CBSA use of force policy and training and was warranted in this situation.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations stemming from this incident.

Signature & Date

David HARRIS

2017/05/24

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/01/12	
Location of Incident / Lieu de l'incident			
Quebec, Montreal - Inland Enforcement - Investigations, Pierre Elliot Trudeau airport gate A49			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/05/05		2017/05/30	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
David Harris		Gestionnaire: Unité de Politique Tactiques Défensives, Division du Programme Tactiques Défensives	
Name Nom		Title Titre	
Trevor Berg		Instructeur d'arme à feu et usage de la force: Division du Programme Tactiques Défensives	
Name Nom		Title Titre	
Kerry Tierney		Agent Principale de Programme : Unité de Politique Tactiques Défensives, Division du Programme Tactiques Défensives	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
citoyen de a été exclu du Canada le 9 mars 2015 pour survivre et a vécu illégalement au Canada depuis plus de 10 ans.			

Adherence to the Policy / Conformité aux politiques

L'utilisation par les agents de techniques de main-d'œuvre souple afin de faire face au comportement résistant active du sujet est considérée comme nécessaire et soutenue par l'utilisation de l'entraînement par l'ASFC.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Il n'y a pas de recommandations d'entraînement découlant de cet incident.

Signature & Date

David HARRIS

2017/05/30

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/03/22	
Location of Incident / Lieu de l'incident			
Quebec, Montreal - Inland Enforcement - Investigations, Inland Enforcement Office - Detention Area			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom	Badge Number / N° d'insigne:		
Name / Nom	Badge Number / N° d'insigne:		
Name / Nom	Badge Number / N° d'insigne:		
Name / Nom	Badge Number / N° d'insigne:		
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/11/18		2016/11/18	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	A /Manager : Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer : Use of Force Policy Unit, Arming Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On 22nd March 2016, Inland Enforcement Officers in Montreal arrested removal and he had been placed in a detention cell at the Montreal Inland Offices.			for

Adherence to the Policy / Conformité aux politiques

The use of soft physical control techniques by Officers to prevent the subject from further self-harm are considered compulsory and their actions are supported by CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations stemming from this incident.

Signature & Date

Nigel SUAREZ

2016/11/18

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/03/10	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Services intérieurs - Renvois, CP LAVAL			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Marc VILLENEUVE, Badge Number / N° d'insigne: 18808			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/06/04		2013/06/04	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Jean-Philippe ROSSI		Gestionnaire régional	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Les agents sont assignés au transport du sujet et doivent aller le chercher au centre de détention; ce dernier refuse de partir. Les agents s'approchent pour contrôler le sujet et ce dernier se lève rapidement de son lit et essaie de donner un coup à un des agents. L'agent évite le coup et effectue une distraction pour faire perdre l'équilibre au sujet qui se retrouve à nouveau couché sur le lit. À ce moment, l'autre agent réussit à lui mettre la première menotte (menotte rigide de transport) et le sujet se débat toujours. Alors que l'agent maintient le contrôle des menottes et applique de la pression à l'aide de celles-ci, l'autre agent effectue une clé de bras pour amener le sujet au sol pour tenter de poursuivre le menottage. Tout en maintenant la clé de bras du sujet, l'agent réussit à amener le bras du sujet vers la menotte qui est maintenue par l'autre agent, la deuxième menotte est posée et l'intervention verbale fonctionne pour calmer le sujet qui continue cependant de menacer verbalement les agents.			

Adherence to the Policy / Conformité aux politiques

Les actions menées ont été conformes aux politiques de l'ASFC.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Le sujet est rapidement passé de non coopératif à combatif et les agents ont bien évalué le risque et ont utilisé une contrôle à mains nues pour le maîtriser: il s'agit de l'intervention minimale pour gérer la situation. Les actions prises par les agents sont conformes avec le Modèle d'Intervention pour la Gestion d'Incident, à la formation et aux politiques de l'ASFC. Je n'ai aucune recommandation de formation à formuler.

Signature & Date

Jean-Philippe ROSSI

2013/06/04

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/05/29	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Services intérieurs - Renvois, 1010 St-Antoine O. Mtl. Renvois-Mtl			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Marc VILLENEUVE, Badge Number / N° d'insigne: 18808			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/07/02		2013/07/02	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Jean-Philippe ROSSI		Title / Titre: Gestionnaire régional	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Lors de l'arrestation, le sujet s'est collé contre son conjoint en refusant de coopérer. Les agents ont dû prendre contrôle du sujet aux deux bras, cette dernière se débattait pour tenter de les faire lâcher prise. Les agents ont ensuite effectué une mise au sol vers l'avant par clé de bras en douceur à cause du manque d'espace pour ensuite procéder à son menottage.			

Adherence to the Policy / Conformité aux politiques

Les actions ont été conformes aux politiques de l'ASFC.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Aucune recommandation de formation n'est nécessaire, car les agents ont utilisé un niveau de force approprié considérant le comportement du sujet, ils ont agi conformément au MIGI, aux politiques, en utilisant les techniques enseignées et le tout en considérant la sécurité de la personne en raison du manque d'espace.

Signature & Date

Jean-Philippe ROSSI

2013/07/02

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/04/29	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Services intérieurs - Renvois, Tarmac - Aéroport PET			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Lisa SURDEK, Badge Number / N° d'insigne: 19003			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/07/02		2013/07/02	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Jean-Philippe ROSSI		Gestionnaire régional	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Les 3 agents se préparaient à l'embarquement d'un sujet menotté, qui était sous mesure de renvoi. Lorsque le sujet est descendu du véhicule, près de l'escalier menant à l'avion, celui-ci s'est couché dans les escaliers pour ne pas monter à bord. Les agents ont dû lui imposer des contraintes de douleur pour l'inciter à se relever et continuer à gravir l'escalier pour monter à bord de l'avion. La compagnie aérienne refuse alors de prendre le sujet à bord.			

Adherence to the Policy / Conformité aux politiques
Les actions des agents ont été conformes aux politiques de l'ASFC.
Overall Comments and Recommendations / Commentaires globaux et recommandations

Aucune recommandation n'est nécessaire.

Signature & Date

Jean-Philippe ROSSI

2013/07/02

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/06/19	
Location of Incident / Lieu de l'incident			
Quebec, Montreal - Inland Enforcement - Removals, IHC - Laval			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom		Badge Number / N° d'insigne:	
Name / Nom		, Badge Number / N° d'insigne:	
Name / Nom		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Daniel GODIN, Badge Number / N° d'insigne: 16667			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/11/01		2013/11/01	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Jean-Philippe ROSSI		Title / Titre: Gestionnaire régional	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
<p>The incident occurred at the CBSA Prevention Center. The Prevention Center holds CBSA detainees for immigration purposes. CBSA contracted Garda, a private security company, to assure the security of the Center as well as transporting the detainees. The CBSA officers working at this Center are Inland Enforcement Officers. They ensure that the policies and protocols related to detention are followed. They assure the liaison with all of the different partners such as the correctional authorities at the Federal and Provincial level. Garda officers will not get involved in use of force incident unless directed by a CBSA officer or to prevent an attack or evasion.</p> <p>On June 19 2013, at approximately 16:53, the officers received a message from Garda security officers that the subject broke the furnace in room 400 and threw part of it on the floor. The subject was in this observation room because of previous aggressive and problematic behaviors. CBSA officers entered the room and attempted to communicate with the subject with gestures. The subject speaks only Punjabi. Once they gestured for him to follow them he clenched his fists and refused again. An interpreter was called and by using speaker phone he replied that he would not follow officers.</p>			

Adherence to the Policy / Conformité aux politiques

Actions taken are in conformity to the CBSA Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

No training recommendation required.

Signature & Date

Jean-Philippe ROSSI

2013/11/01

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/07/25	
Location of Incident / Lieu de l'incident			
Quebec, Montreal - Inland Enforcement - Removals, CBSA Inland Enforcement Montreal 1010 St-Antoine Ouest, 2e étage, Montreal, QC H3C 1B2 (Interview Cubicle)			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Badge #		Rapport soumis en annexe sur un BSF586)	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Daniel GODIN, Badge Number / N° d'insigne: 16667			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/09/09		2013/09/23	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: LyneMTL CAMPBELL		Title / Titre: Gestionnaire, Campus Québec	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
<p>Le 25 juillet 2013, l'agent _____ rencontre _____ une dernière fois avant son départ afin d'évaluer les risques qu'il ne se présente pas. Celui-ci est suivi par un psychologue qui est entré en communication avec l'agent _____ pour lui faire des mises en garde quant à la stabilité émotionnelle de son client. Suivant une série de questions, l'agent _____ met _____ en état d'arrestation et lui demande de la suivre jusqu'à la salle de détention. Le client argumente et refuse d'obtempérer. L'agent est posté non loin, voit que la situation qui escalade et vient porter assistance. Le sujet est assis dans un cubicule étroit où se trouve une colonne de soutien. Alors que l'agent _____ lui demande de le suivre, le sujet frappe l'agent avec son bras gauche. L'agent _____ tente une clé d'articulation mais le sujet se débat et cherche à fuir le contrôle de l'agent. L'agent réussit à l'immobiliser contre la colonne de soutien. L'agent _____ arrive en renfort et l'agent _____ effectue une mise au sol par manipulation de la tête vers l'agent _____. Puisqu'ils se trouvent en espace restreint, l'agent _____ doit terminer la mise au sol à l'aide d'une clé de bras. Les agents posent alors les menottes au sujet. Le sujet est escorté par les agents jusqu'à la zone de détention.</p>			

Adherence to the Policy / Conformité aux politiques

Les agent ont agit selon les politiques, procédures et PNE de l'ASFC régissant le recours à la force.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Il est important et nécessaire que les agents témoins du recours à la force fournissent un rapport concernant leurs interventions avec le sujet et/ou leur description de ce qu'ils ont été témoin. Ceci donne un meilleur portrait global de l'événement et permet aux évaluateurs de faire une meilleure analyse des actions prises.

Signature & Date

LyneMTL CAMPBELL

2013/09/23

Signature

Date

Armring Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/09/14	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Services intérieurs - Renvois, À RDP et transport jusque dans avion vol AF347			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Surdek, Lisa, Badge Number / N° d'insigne: 19003			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/02/11		2014/02/11	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom: Jean-Philippe ROSSI		Title Titre: Gestionnaire	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
<p>Six agents de la Division de l'exécution de la loi, à bord de deux véhicules, se sont présentés au Centre de détention de RDP afin de procéder au renvoi de Il s'agissait de la 2e tentative de renvoi vers son pays d'origine, la première ayant échoué due à son comportement agressif envers les agents impliqués. Afin d'accroître la sécurité du sujet ainsi que celle des agents, un masque de protection lui fut apposé ainsi que des contentions aux mains et aux chevilles. Les agents correctionnels ont dû utiliser de la force pour les lui apposer compte tenu qu'il se débattait. Cinq agents escortaient dans la voiture lors du transport vers l'Aéroport Pierre Elliott Trudeau. Lors du trajet, le sujet est devenu mouvementé, tentant de retirer son casque et de déboucler sa ceinture. Il a réussi à retirer son casque et a tenté de mordre les agents qui tentaient de le retenir.</p> <p>Arrivé devant l'avion, le sujet refuse de sortir du véhicule et se débat. Les agents doivent le retenir et le transporter à bord de l'aéronef. Le sujet ne coopère toujours pas et le renvoi doit être annulé.</p>			

Adherence to the Policy / Conformité aux politiques

Les agents ont agi selon les politiques, directives et procédures de l'ASFC. Ils ont utilisé le minimum de force requis pour contrôler leur sujet et ont bien évalué le risque, s'assurant d'avoir un nombre significatif d'agents présents.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Aucune recommandation.

Signature & Date

Jean-Philippe ROSSI

2014/02/11

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/10/27	
Location of Incident / Lieu de l'incident			
Quebec, Montreal - Inland Enforcement - Removals, CBSA vehicle #83 / Pierre Elliot Trudeau gate A1			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (If any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Surdek, Lisa, Badge Number / N° d'insigne: 19003			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/03/12		2014/03/12	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Jean-Philippe ROSSI		Gestionnaire	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Background information about the subject: He is a citizen of admitted to Canada 2012 as a visitor for 6 months. He was convicted in of: robbery on 2 counts of theft, uttering threats, and possession of property obtained by crime on 2013; 3 counts of theft on 1 2012; mischief, assault on peace officer, failure to comply with a probation order, and failure to comply with condition or undertaking 2013. Deportation orders were pronounced against him on 2013; he requested asylum same day but was found ineligible due to his criminal record.			

Adherence to the Policy / Conformité aux politiques

Actions taken were in accordance with CBSA policies.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Debrief of all officers involved as well as supervisor (local discussion about what could have been done better, what was good, what may need improvement).

Signature & Date

Jean-Philippe ROSSI

2014/03/12

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/01/11	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Services intérieurs - Renvois, Avion d'Air Canada			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Surdek, Lisa, Badge Number / N° d'insigne: 19003			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/04/17		2014/04/17	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: LyneMTL CAMPBELL		Title / Titre: Gestionnaire int. Campus Québec	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Background du sujet : Sujet est en détention au Centre de Surveillance de l'Immigration depuis son arrivée au Canada le 6 décembre 2013. Sujet est détenu pour risque de fuite.			

Synopsis :

Adherence to the Policy / Conformité aux politiques

La force utilisée par les agents fut raisonnable afin de maintenir le contrôle de leur sujet et conforme aux politiques, procédures et règlements régissant le recours à la force.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Il est suggéré qu'une rencontre avec le superviseur et tous les agents impliqués dans les deux renvois soit tenue afin de faire le point sur les événements, identifier ce qui aurait pu être fait différemment et ultimement identifier de meilleurs pratiques. Il est aussi important de réitérer auprès des agents l'importance de bien couvrir chaque étape lors de la pose de menottes.

Signature & Date

LyneMTL CAMPBELL

2014/04/17

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/01/21	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Services intérieurs - Renvois, Aéroport P-É Trudeau			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Jean-François FORTIN, Badge Number / N° d'insigne: 18743			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/01/09		2015/01/10	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: LyneMTL CAMPBELL		Title / Titre: Gestionnaire int. Campus Québec	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Le sujet fait l'objet d'une mesure d'expulsion vers Le sujet est connu du service d'exécution de la loi, il est détenu au centre de surveillance de l'immigration à Laval pour risque de fuite, il a déjà fait avorter une tentative de renvoi et il a déjà exprimé son refus de quitter le Canada lors d'un entrevu précédent son départ.			
Le 21 janvier 2014, le sujet refuse d'embarquer dans la navette entre le Centre de surveillance et les bureaux de Montréal. Afin de procéder à son transport et escorte, 4 officiers sont désignés, l'officier sont désignés comme chauffeurs et l'officier procèdent à l'escorte.			

Adherence to the Policy / Conformité aux politiques

Les agents ont agi selon les directives, politiques et procédures cadrant l'application de recours à la force. Ils ont réagit au comportement de M. _____ tel que prescrit par leurs formations.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Les actions des agents sont justifiées et appropriées à la situation. Aucun suivi supplémentaire n'est requis auprès d'eux.

N'hésitez pas à contacter l'équipe de formation TMD pour obtenir plus de détails concernant les commentaires de la révision.

Signature & Date

LyneMTL CAMPBELL

2015/01/10

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/06/06	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Services intérieurs - Renvois, aéroport P.E.T			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom		Badge Number / N° d'insigne:	
Name / Nom		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Surdek, Lisa, Badge Number / N° d'insigne: 19003			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/08/14		2015/08/04	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom		Title / Titre	
LyneMTL CAMPBELL		Gestionnaire int. Campus Québec	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Le 6 juin 2014, l'agent conducteur, l'agent ainsi que l'agent se sont rendus à RDP pour récupérer pour son renvoi prévu la même journée à 23:45.			

Technical Soundness / Validité technique

Adherence to the Policy / Conformité aux politiques

Les agents ont agi conformément aux politiques, directives et règlements concernant les recours à la force et selon les techniques enseignées durant la formation.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Bonne intervention des agents.

Signature & Date

LyneMTL CAMPBELL

2015/08/04

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/07/02	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Services intérieurs - Renvois, Prison Rivière-des-Prairies			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Jean-François FORTIN, Badge Number / N° d'insigne: 18743			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/05/27		2016/05/27	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager : Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Advisor : Use of Force Policy Unit, Arming Division
Name Nom	Trevor Berg	Title Titre	Use of Force Instructor /Senior Program Officer : Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Le sujet fait l'objet d'une mesure d'exclusion pour criminalité et doit quitter le Canada sous escorte de l'ASFC vers le Le sujet est connu du service d'exécution de la loi, il est détenu à la prison de Rivière-des-Prairies, il a déjà fait avorter deux tentatives de renvoi. Le sujet avait alors mordu un agent et avait par la suite tenté de se blesser. De plus, a exprimé son refus de quitter le Canada lors d'un entrevu précédent son départ.			

Technical Soundness / Validité technique

Suite à la révision des rapports soumis par les agents, je suis d'avis que le recours à la force était justifié et approprié selon le modèle d'intervention et gestion des incidents. Les événements se sont déroulés conformément aux politiques et législations de l'Agence.

Adherence to the Policy / Conformité aux politiques

Les tactiques utilisées par agents pour contrôler le sujet dans le cas présent étaient proportionnelles, appropriées et conformes à la Politique sur le recours à la force de l'ASFC.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Aucune formation supplémentaire n'est nécessaire.

Signature & Date

David HARRIS

2016/05/27

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/03/07	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Services intérieurs - Renvois, Aéroport Montréal-Trudeau pont d'embarquement 51			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/06/02		2017/06/02	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Nigel SUAREZ		Title / Titre: (Acting) Manager, Defensive Tactics Policy Unit	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On March 7th 2015 officers were assigned to the escorted removal of the subject The two officers and the subject were in an immigration holding center pick-up with on the Tarmac at Trudeau Airport.			

Adherence to the Policy / Conformité aux politiques

The committee finds that the use of physical pain compliance techniques used in this incident were proportional, appropriate and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no recommendations resulting from this incident, however port management is reminded that all involved officers and witnesses to an incident are required to also submit a narrative as to what they saw transpire as per paragraph 3.0.3 of the CBSA Standard Operating Procedures on Use of Force and Reporting.

Signature & Date

Nigel SUAREZ

2017/06/02

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/03/21	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Unité de sécurité et crimes de guerre, Centre de surveillance de l'immigration (CSI)			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/05/03		2017/05/30	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Gestionnaire Unité de Politique Tactiques Défensives, Division du Programme Tactiques Défensives
Name Nom	Trevor Berg	Title Titre	Instructeur d'arme à feu et usage de la force: Division du Programme Tactiques Défensives
Name Nom	Kerry Tierney	Title Titre	Agent Principale de Programme : Unité de Politique Tactiques Défensives, Division du Programme Tactiques Défensives
Name Nom	Nigel Suarez	Title Titre	Conseiller de programme : Unité de Politique Tactiques Défensives, Division du Programme Tactiques Défensives

Synopsis of the Complete Incident / Synopsis de l'incident complet

Le 21 mars 2015, les agents d'exécution de la loi dans les bureaux intérieures sont affectés à escorter le sujet à l'aéroport où il serait ramené au

Tout en restant au centre d'immigration, le sujet a refusé d'obéir aux instructions.

Adherence to the Policy / Conformité aux politiques

L'utilisation par les agents de techniques de main-d'œuvre souple afin de faire face au comportement résistant exhibée par le sujet, sont considérée comme nécessaire et soutenue par l'utilisation de l'entraînement par l'ASFC.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Il n'y a pas de recommandations d'entraînement découlant de cet incident.

Signature & Date

David HARRIS

2017/05/30

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/07/08	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Unité de sécurité et crimes de guerre, Aéroport PET- sur la piste, Gate A50			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/05/05		2017/05/24	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
David HARRIS		Gestionnaire : Unité de Politique Tactiques Défensives, Division du Programme Tactiques Défensives	
Name Nom		Title Titre	
Trevor Berg		Instructeur d'arme à feu et usage de la force: Unité de Politique Tactiques Défensives,	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Le 8 juillet 2015, les agents d'exécution des terres (IEO) ont été chargés de fournir une assistance pour le retrait escorté de deux personnes. Étant donné qu'un individu n'a posé aucun problème ou a exigé une force, ce rapport ne concerne que le sujet.			
À environ 19 h 25, les IEO ont quitté le véhicule de l'ASFC et escortent le sujet vers les escaliers du pont jet pour embarquer dans le vol. Juste avant d'arriver à l'escalier, le sujet se résultait soudainement de manière			

Adherence to the Policy / Conformité aux politiques

Les BSO utilisent un contrôle physique doux afin d'aborder le comportement du sujet est considéré comme nécessaire et soutenu par l'utilisation de l'entraînement de l'ASFC.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Il n'y a pas de recommandations d'entraînement découlant de cet incident.

Signature & Date

David HARRIS

2017/05/24

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/12/28	
Location of Incident / Lieu de l'incident			
Québec, Montréal - Unité de sécurité et crimes de guerre, Aéroport PÉT - Montréal			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/05/04		2017/05/24	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Gestionnaire : Unité de Politique Tactiques Défensives, Division du Programme Tactiques Défensives
Name Nom	Trevor Berg	Title Titre	Trevor Berg : Instructeur d'arme à feu et usage de la force: Unité de Politique Tactiques Défensives, Division du Programme
Name Nom	Kerry Tierney	Title Titre	Kerry Tierney : Agent Principale de Programme : Unité de Politique Tactiques Défensives, Division du Programme Tactiques Déf
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Le mardi 28 décembre 2015, les agents ont été chargés d'appliquer l'ordonnance de renvoi pour L'ordre de renvoi du sujet est en vigueur depuis le 15 septembre 2015			

Adherence to the Policy / Conformité aux politiques

L'utilisation par l'agent de techniques de main-d'œuvre souple pour transporter le sujet résistant passif à l'avion est jugée appropriée et conforme à la politique de l'utilisation de la force de l'ASFC.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Il n'y a pas de recommandations d'entraînement découlant de cet incident.

Signature & Date

David HARRIS

2017/05/24

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/03/05	
Location of Incident / Lieu de l'incident			
Quebec, Gatineau - Investigations & Removals,		Qc	
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (If any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/10/17		2016/11/01	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	A/Manager : Use of Force Policy Unit, Arming Division
Name Nom	Kery Tierney	Title Titre	Senior Program Officer : Use of Force Policy Unit, Arming Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On March 3rd 2015 at approximately 12:05hrs in Montreal, IEO			

had no status in Canada, a history of dealing firearms, counterfeit passports and visas. He was known to carry a Berretta pistol on his person. The risk assessment determined that only two of the team would enter the residence with duty firearms at low ready.

Technical Soundness / Validité technique	
Due to the clients history involving selling firearms and information that he also carried a firearm on his person, the IEO's properly assessed the risk as potentially requiring duty firearms. IEO _____ continuous risk assessment and decision to draw his duty firearm upon entering the residence was a sound action supported by use of force training.	
Adherence to the Policy / Conformité aux politiques	
The decision by IEO _____ to draw his duty firearm to the low ready is considered appropriate and supported by CBSA Use of Force Policy.	
Overall Comments and Recommendations / Commentaires globaux et recommandations	
There are no training recommendations for this incident.	
Signature & Date	
<i>Nigel SUAREZ</i> <hr/> Signature	2016/11/01 <hr/> Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/02/01	
Location of Incident / Lieu de l'incident			
Prairie, Emerson West Lynne - Traffic, Emerson Traffic			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		, Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Kane, Darryl, Badge Number / N° d'insigne: 12346			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/05/02		2013/05/02	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Bryan LANG		Manager - Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
With respect to the above listed incident, I have reviewed the BSF586 reports for the following Border Services Officers: BSO BSO BSO BSO BSO BSO and BSO The subject in this review has been identified as via his / her passport.			
Subject was transported to Emerson port of entry, from Boissevain port of entry as Boissevain port of entry does not process refugee claims. The subject was not searched for officer safety as per the EN Manual Part 6 Chapter 8 - Paragraph 15. "It was determined that the subject had never been frisked before being transported to Emerson". The subject was handed over to the primary officer (BSO in the incident. Information was received from the transporting officers that the subject was acting a little strange "counting and pointing how many cars were behind the transport vehicle". The subject was, at the time of custody transfer, not searched for officer safety "the subject had never been frisked before being transported to Emerson".			

Adherence to the Policy / Conformité aux politiques

The use of force used in this incident is in accordance with CBSA policy. There was an apparent error as it related to the search of a person upon arrival in Emerson.

Overall Comments and Recommendations / Commentaires globaux et recommandations

1. Officers under self direction, review CBSA policy on frisk of clients/detainees. (EN Manual Part 6 Chapter 1)
2. Officers under self direction, review CBSA policy on Vehicular Transport of Persons Under Arrest or Detention (EN Manual Part 6 Chapter 8)
3. Officers under self direction, review the IMIM (3 Year Participant Guide - Incident Management and Tactical Principals), specifically the categories of resistance, and the terminology used in regards to the IMIM.

Once the self directed review has been completed, Officer's can setup an interview with either Darryl Kane or a Transport Control Tactics Instructor to review and demonstrate they understand the information recommended to them.

Signature & Date

Bryan LANG

2013/05/02

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2017/01/16	
Location of Incident / Lieu de l'incident			
Prairie, Calgary International Airport - Traffic, Secondary			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/03/21		2017/03/24	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Nigel SUAREZ		A /Manager : Defensive Tactics Policy Unit, Defensive Tactics Program Division	
Name Nom		Title Titre	
Kerry Tierney		Senior Program Officer : Defensive Tactics Policy Unit, Defensive Tactics Program Division	
Name Nom		Title Titre	
Trevor Berg		UOF/Firearms Instructor: Defensive Tactics Policy Unit, Defensive Tactics Program Division	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On January 16th 2017, at the Calgary International Airport, BSO was examining a Canadian citizen returning from Mexico at examination table #1. The traveller . While waiting to be examined appeared to be overly emotional			
The secondary examination of occurred at exam table #1, which is located beside the "Zone Desk" and closest to the exit and the Secondary Ready Room. The Officer at the Zone Desk is also responsible for opening the exit door by using their airport ID card on the proxy card reader.			

Adherence to the Policy / Conformité aux politiques

The use of soft physical control techniques by BSO [redacted] to address the cooperative behavior of the subject is not considered consistent with the Incident Management Intervention Model or CBSA Use of Force Policy. Specifically, CBSA Standard Operating Procedures on Use of Force and Reporting, part 2, section 2.1.1 states "In most circumstances, officers have control of the environment in which the need to use force may exist and, therefore, possess the flexibility to de-escalate and/or de-fuse a situation or to cause the situation to escalate if they do not use the IMIM effectively. As such, officers are to maintain situational awareness and maximize the use of communication to de-escalate situations, thus reducing the need for higher force options". In this incident BSO [redacted] did not attempt to communicate with the subject at all prior to the application of force.

While almost all use of force situations are stressful and dynamic and with the recognition that physical techniques often don't go as planned, the particular style of technique [redacted] used by BSO [redacted] in this incident is not within any CBSA training. As such CBSA Standard Operating Procedures on Use of Force and Reporting, part 2, section 2.1.4 "Use and apply techniques taught during training that are appropriate to the situation." was not adhered to.

The soft physical control techniques used by [redacted] while assisting in handcuffing the subject after she went to the ground were appropriate and supported by CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Overall Comments and Recommendations / Commentaires globaux et recommandations

It is recommended that BSO [redacted]

- Be afforded and opportunity to watch the video of this encounter, paying specific attention to the subjects' behaviour, timing of events, what the other officers were doing, the effectiveness of his use of force technique and to consider other options that were available and more suitable at the time.

•Be given a debrief session with a use force instructor to discuss the options that were available for him to assist, to discuss the importance of communication with the arresting and contact officers, the importance of communicating with the subject before going hands-on, and to discuss the short comings of the use of force techniques that were used.

Signature & Date

Nigel SUAREZ

2017/03/24

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/12/01	
Location of Incident / Lieu de l'incident			
Prairie, Calgary International Airport - Traffic, Foothills Medical Centre			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
NA			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Tierney, Kerry, Badge Number / N° d'insigne: 0000			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/08/30		2017/09/01	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager, Defensive Tactics Program Division
Name Nom	Trevor Berg	Title Titre	UOF Instructor/ Senior Program Officer - Defensive Tactics Use of Force Policy Unit
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer - Defensive Tactics Use of Force Policy Unit
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On December 1st 2016, BSOs were at the Deerfoot Hospital in Calgary maintaining custody of an inadmissible subject (leaving flight after she had agreed to an "Allowed To Leave" (ATL). who had had a breakdown just prior to getting on the			
Once medically cleared by the hospital, the officers informed the subject that she was being detained and provided with all her rights. The subject was also informed that she would be handcuffed. The subject immediately denied that the BSOs had the right to detain her and claimed that the BSOs were not allowed to handcuff her since she was not a criminal. After much convincing the subject reluctantly allowed BSO to perform a "cuffless frisk" for safety. The BSOs again explained the situation and requested that the subject turn around for handcuffing. The subject refused. After repeated requests by BSOs for the subject to comply, the subject started backing away from the officers and increasing her tone of voice. The subject repeated that she knows her rights, and that she is not a criminal and did not want the officers to put handcuffs on her.			
BSOs both took on of the subjects wrists and while continuing communication attempted to bring the subjects hands behind her back in order to apply handcuffs. The subject actively resisted, pulling away from the officers, yelling and holding her arms in a manner as to prevent them from handcuffing. The BSOs turn the subject around and held her against the wall as she continued to resist. BSO used his left knee to deliver two "distractory" strikes to the subject's left outer thigh. The strikes have the desired effect and the BSOs are able to apply the handcuffs. The subject then stopped actively			

Adherence to the Policy / Conformité aux politiques

The decision by BSOs to use soft physical control techniques and two distractionary knee strikes is considered reasonable, proportional and supported by CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

For further information please refer to:

- ENF10 –Removals manual (updated Feb 2017):
Page 87

44.1 Taking safety precautions

Officers must exercise every caution to prevent the escape of foreign nationals in their custody, and must decide whether handcuffs or other restraining equipment should be used according to the circumstances.

- The Enforcement Bulletin 04-08 on Handcuffing-

- ENFORCEMENT MANUAL 27/02/2009

Part 6 SEARCHES AND ENFORCEMENT ACTIONS – PERSONS

Chapter 8 -VEHICULAR TRANSPORT OF PERSONS UNDER ARREST OR DETENTION

PART I - GUIDING PRINCIPLES

Restraints

16.The arrested/detained person being transported in CBSA vehicles must be restrained should a risk assessment deem appropriate, and frisked/searched in accordance with the Arrest and Detention procedures described in the enforcement manuals.

- CBSA ENFORCEMENT MANUAL 9/12/2015
Part 6 SEARCHES AND ENFORCEMENT ACTIONS - PERSONS
Chapter 1 - ARREST AND DETENTION POLICY AND PROCEDURES

Handcuffs

54. Based on risk, officers have the authority to handcuff persons who are lawfully arrested or detained. Officers must assess the risk and act on reasonable grounds when deciding to handcuff a person. Reasonable grounds may include, but is not limited to, threat posed to the officer, another officer, members of the public, protecting the person,

Signature & Date

David HARRIS

2017/09/01

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/10/12	
Location of Incident / Lieu de l'incident			
Prairie, Calgary International Airport - Traffic, Calgary International Airport			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:	Badge Number / N° d'insigne:		
Name / Nom:	Badge Number / N° d'insigne:		
Name / Nom:	Badge Number / N° d'insigne:		
Name / Nom:	Badge Number / N° d'insigne:		
Name / Nom:	Badge Number / N° d'insigne:		
Name / Nom:	Badge Number / N° d'insigne:		
Name / Nom:	Badge Number / N° d'insigne:		
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:	Badge Number / N° d'insigne:		
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Richard, Tracy, Badge Number / N° d'insigne: 11718			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/08/31		2015/08/31	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom:	Bryan LANG	Title / Titre:	Manager, Training & Learning
Synopsis of the Complete Incident / Synopsis de l'incident complet			
With respect to the above mentioned incident, I have reviewed CBSA BSF586 reports from CBSA Border Services Officers (BSO) in addition to reports from Superintendents.			
On 2014/10/12, was seeking entry to Canada at the Calgary International Airport in an effort to visit his girlfriend/fiancée. was found inadmissible into Canada under s.A36(1)(b) of IRPA due to serious criminality. He chose to withdraw his application to enter Canada which resulted in him being allowed to leave. was cooperative with BSO during this process.			
Sometime later, at approximately 18:20, BSO and BSO attended the gate that was to be in attendance in order to complete the allowed to leave. was spotted at an eating vendor near the gate. He had a beer in his hand and it became apparent that he was consuming alcohol and was intoxicated, yet compliant. This information was relayed to the lead flight attendant. They decided they would allow him to board the airplane, but would not continue to serve him alcohol while in flight.			
Approximately 20 minutes later, after most passengers had boarded the aircraft, the lead flight attendant advised BSO			

and BSO
attendants. BSO
on site for assistance.

that they were going to remove
advised Superintendent

from the aircraft as he was being rude to one of the flight
of the situation as BSO contacted Calgary City Police

Adherence to the Policy / Conformité aux politiques

The application of force adheres to the CBSA policy and law.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Review the effective procedures for an arrest, including but not limited to the application of handcuffs, double locking the handcuffs, advise reason for arrest, Right to Counsel, Caution against making statements and search of the client (DARCS procedure). Specific emphases should be placed on advising of Right to Counsel and Caution against making statements as the other aspects were outlined properly in the reports.

Signature & Date

Bryan LANG

2015/08/31

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Canada Border
Services Agency

Agence des services
frontaliers du Canada

PROTECTED
PROTÉGÉ

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Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/10/30	
Location of Incident / Lieu de l'incident			
Prairie, Calgary International Airport - Traffic, Calgary Airport -VCO- Wet cell (right cell)			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
NA			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Tierney, Kerry, Badge Number / N° d'insigne: 00000			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/08/18		2017/09/01	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
David Harris		Manager, Defensive Tactics Program Division	
Name Nom		Title Titre	
Trevor Berg		UOF Instructor/ Senior Program Officer, Defensive Tactics Use of Force Policy Unit	
Name Nom		Title Titre	
Kerry Tierney		Senior Program Officer, Defensive Tactics Use of Force Policy Unit	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On the 19th of October 2016 BSO encountered the subject who had arrived off AC 851 from England. The subject a dangerous offender with a "danger" caution.			
The subject was detained by BSO pursuant to A55(3)(b) – detention for security grounds at approximately 21:48hrs. The subject was given rights and caution as well as Vienna convention.			

Adherence to the Policy / Conformité aux politiques

The decision by BSOs to use soft physical controls in this situation is considered reasonable, justified and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no recommendations resulting from this incident.

Signature & Date

David HARRIS

2017/09/01

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/02/27	
Location of Incident / Lieu de l'incident			
Prairie, Emerson West Lynne - Traffic, Emerson Inn, Emerson, Manitoba			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
RCMP Constable			
RCMP Constable			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/05/26		2014/06/12	

Management Review Completed by / Révision par la gestion complétée par

Name Nom	David Harris	Title Titre	Manager, Use of Force Policy Unit, Arming Div
Name Nom	Carolyn Pawluk	Title Titre	Program Advisor, Use of Force Policy Unit
Name Nom	Stephane Martin	Title Titre	Manager, Programs Branch, Compliance Unit
Name Nom	Maureen Haley	Title Titre	Program Advisor, Programs Branch
Name Nom	Kevin Brant	Title Titre	Labour Relations Officer Ops & HR redress
Name Nom	Stephanie Pieri	Title Titre	Labour Relations Officer Ops & HR redress
Name Nom	Paulette Lefebvre	Title Titre	Director, Traveller Operations
Name Nom	Rob Borland	Title Titre	Counsel, DOJ, CBSA Legal Services
Name Nom	Caroline Joly	Title Titre	Manager, UoF instructor Recruitment/Dev Unit
Name Nom	Vickey McCambley	Title Titre	Program Advisor, UoF & Enforcement Prog.
Name Nom	Kerry Tierney	Title Titre	Program Advisor, UoF & Enforcement Prog.
Name Nom	Zrinka Barisic	Title Titre	Program Advisor, Investigations Program, E&I Prog
Name Nom	Tracy Burt	Title Titre	Manager, Investigations Program, E&I Prog.
Name Nom	Trevor Berg	Title Titre	UoF Instructor/UoF Policy Unit
Name Nom	Steve Mackenzie	Title Titre	Program Advisor, Use of Force Policy Unit

Synopsis of the Complete Incident / Synopsis de l'incident complet

On February 27, 2014, at 2240 hours Royal Canadian Mounted Police (RCMP) Constable _____ from the Emerson Manitoba RCMP detachment contacted Canada Border Services Agency (CBSA) Superintendent _____ for assistance to carry out a Criminal Code arrest warrant on an individual _____ who had two outstanding warrants, and was known to be violent, known to carry weapons and was a suspect in a recent kidnapping.

Adherence to the Policy / Conformité aux politiques

The Committee finds that:

- The actions of Superintendent [redacted] of leaving the port of entry with their defensive equipment and Superintendent [redacted] and BSO [redacted] use of force, and BSO [redacted] search of the room where the subject was apprehended was not in-line with CBSA mandate, program legislation or Arming and Use of Force Policies.
- Had CBSA Policy permitted assisting other agencies as identified in this incident, the use of force by Superintendent and BSO's [redacted] of drawing their duty firearms to the low ready as a tactical consideration and Superintendent [redacted] use of soft physical controls on the subject would have been found as reasonable and consistent with the Arming Training Program.

Overall Comments and Recommendations / Commentaires globaux et recommandations

As noted in the assessment section of this report, there are contraventions to the CBSA Policies on the Use of Force and the wearing of defensive equipment away from a port of entry. The BSO's and the Superintendent need to refamiliarize themselves with the CBSA Arming Policy Suite, namely;

(from policy at time of incident

- 8.30(h) [now 8.32(g)] of the CBSA Directive on Agency Firearms and Defensive Equipment,
- 7.0.11(h) [now 7.0.11(g)] of the CBSA Standard Operating Procedures on Agency Firearms and Defensive Equipment
- 7.4(b) and 8.1 of the CBSA Directive on Use of Force and Reporting

BSO's need to be reminded to not put themselves into a situation that exceeds the scope of their training under Section 8.9 of the CBSA Directive on Use of Force and Reporting.

BSO should review guidelines for completing the "BSF586 Use of Force Incident Report Narrative" posted on Atlas at and review the OTIP course "Legal Articulation (Course Number X3035-N), lesson 3.2.1 "Elements of Articulation" available through the Training and Learning Directorate to ensure wording in narratives of reports reflect their own perceptions and actions.

The particulars of this incident should be referred to Regional Management for follow-up and appropriate action due to the seriousness of the non-compliance to policy of the Officers' actions.

Signature & Date

David HARRIS

2014/06/12

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/10/27	
Location of Incident / Lieu de l'incident			
Prairie, Emerson West Lynne - Commercial, EMERSON COMMERCIAL PARKING LOT			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/04/27		2016/04/27	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager : Use of Force Policy Unit, Arming Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Senior Program Officer, Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer : Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On October 27th, 2015 at the counter of the Emerson West Lynne commercial office, BSOs observed a Canadian citizen commercial truck driver complaining that he was not being attended to. BSO approached the counter and asked what he needed, at which point asked for the fax number, complaining how he was not being helped. BSO provided the subject with a fax number, while BSOs attempted to verbally de-escalate the situation.			
demanded BSO name and badge number, and to speak to a superintendent. Acting superintendent who was present in the office at the time approached the counter, and identified herself as a supervisor.			
According to BSOs he driver was irritated at having been sent inside for having the wrong paperwork in primary; he had allegedly also fallen out of his truck once he pulled into our parking lot, and was upset that none of the BSO went out to assist him.			
Once the paperwork came in on the fax, BSO cleared it in the system and stamped it. As a courtesy to the driver for his trouble, BSO went outside to deliver the paperwork to him. BSOs accompanied BSO for officer safety (due to the subject's behaviour and demeanor earlier).			

Adherence to the Policy / Conformité aux politiques

The use of soft empty hand techniques to mitigate the assaultive behavior of the subject is considered proportional and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations stemming from this encounter.

Signature & Date

David HARRIS

2016/04/27

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Canada Border
Services Agency

Agence des services
frontaliers du Canada

PROTECTED
PROTÉGÉ

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when completed
une fois rempli

Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/05/28	
Location of Incident / Lieu de l'incident			
Prairie, Prairie - Inland Investigations & Removals, 4714			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne	
Name / Nom:		Badge Number / N° d'insigne	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Sean O'BRIEN, Badge Number / N° d'insigne: 21021			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/08/13		2013/08/13	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Bryan LANG		Title / Titre: Manager, Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On the 28th of May, 2013 at approximately 1100hrs Officer [redacted] was asked for assistance by Officer [redacted] regarding the accused in this matter [redacted] whom was placed under arrest for his removal from Canada. Officer [redacted] was advised by Officer [redacted] regarding [redacted] removal interview that he had made several verbal refusals to leave Canada followed by threats of suicide rather than complying with the order to leave Canada.			

Adherence to the Policy / Conformité aux politiques

The force used in this incident was in accordance with CBSA policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

NONE

Signature & Date

Bryan LANG

2013/08/13

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/09/26	
Location of Incident / Lieu de l'incident			
Prairie, Winnipeg James Armstrong Richardson International Airport - Traffic, WINNIPEG JAMES RICHARDSON AIRPORT			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Kushner, Heath, Badge Number / N° d'insigne: 19270			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/03/10		2015/03/10	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Marco KOROTASH		Title / Titre: Operational Supervisor - Use of Force	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
<p>On 2014.09.26 at approximately 2355 Hrs., Border Services Officer was working as a uniformed Border Services Officer at James A Richardson International Airport in Winnipeg, Manitoba. was working United Airlines Flight 5942 originating in Chicago. conducted a Primary Inspection Line interview with I and as a result of that interview and system queries, referred to Immigration secondary.</p> <p>the subject of a two previous Allowed to Leave Immigration actions on 2014-09-21 at POE Emerson Manitoba.</p>			

BSO advised that he would be allowed to withdraw his application to enter Canada and be returned to the United States.

Adherence to the Policy / Conformité aux politiques

I agree with Instructor KUSHNER's findings. Officer _____ actions were reasonable & within policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

I would recommend that a copy of this report be shared with both BSOs _____ No additional training recommendations are required.

Signature & Date

Marco KOROTASH

2015/03/10

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/11/12	
Location of Incident / Lieu de l'incident			
Prairie, Winnipeg James Armstrong Richardson International Airport - Traffic, Winnipeg JARIA			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/11/17		2016/11/17	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Dave Harris	Title Titre	Manager : Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer : Use of Force Policy Unit, Arming Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On November 12, 2015 BSOs boarded a medical diversion from JFK to Hong Kong to assess who had become ill during the flight.			
EMS and BSOs boarded the plane to assess EMS advised he was going to be removed from the plane and taken for assessment at the hospital. The passenger refused to leave the plane. said he was fine and wanted to stay on the plane. The Co-Pilot told he was not allowed to stay on the plane and had to leave or the. was advised that he was coming off the plane on his own or would be removed.			

Adherence to the Policy / Conformité aux politiques

BSO use of soft empty hand techniques to address the active resistance of the subject is considered reasonable and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations stemming from this incident

Signature & Date

Nigel SUAREZ

2016/11/17

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/10/10	
Location of Incident / Lieu de l'incident			
Prairie, Monchy, CBSA POE Monchy- Search Room			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Kushner, Heath, Badge Number / N° d'insigne: 19270			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/08/07		2015/08/07	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Bryan LANG		Manager, Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On 2014.10.10 at POE Monchy, Saskatchewan District, Prairie Region, at approximately 1205 HRS, BSO made contact with the above captioned client by conducting a Primary Inspection Line interview. Through questioning and data base queries, BSO learned that was entering Canada to visit an online girlfriend in Saskatoon SK, had multiple health concerns, was a frequent user of marihuana and morphine, had not worked in two years and had very little financial resources to support her stay in Canada. BSO also learned that she had a small quantity of marihuana in her vehicle.			

Adherence to the Policy / Conforme aux politiques

The actions taken by the officer in this incident were in accordance with the CBSA's Standard Operating Procedures on the Use of Force. Enforcement Manual Part 6, Chapter 2 was not strictly adhered to which provided the client an opportunity to strangle herself. As a result physical intervention was required by the officer.

Overall Comments and Recommendations / Commentaires globaux et recommandations

1. I recommend that this report be shared with BSO
2. I recommend that BSO review EN Manual Part 6 Chapter 2 Item 25 that states, "Where persons are held in custody, all reasonable measures must be taken to remove any article or item that could be used to cause injury or escape, including but not limited to belts, shoelaces, matches, lighters and ties.

Signature & Date

Bryan LANG

2015/08/07

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/05/29	
Location of Incident / Lieu de l'incident			
Prairie, Northgate, Northgate Port of Entry			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Kane, Darryl, Badge Number / N° d'insigne: 12346			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/09/10		2014/09/10	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Brad WOZNY		Title / Titre: Manager, TDD	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Subject arrived at POE in a vehicle smelling of alcohol and swaying. Information had been given to BSO prior to the subjects arrival that he had been consuming alcohol in a nearby bar and was quite intoxicated. Subject was asked to step out of the vehicle and enter the POE, which he did. He was questioned about his alcohol consumption which he admitted to consuming numerous drinks and to being at the nearby bar consuming drinks as well. He was advised by BSO that he was being arrested for operation while impaired (253(1)(B) of the Criminal Code of Canada). The subject became visibly agitated. BSO asked the subject to provide his identification.			

Adherence to the Policy / Conformité aux politiques

While the amount of force used was legal and consistent with the IMIM, and the officers conduct was professional and in accordance with law, a number of tactical/officer safety errors took place that could have placed the public and/or officers in jeopardy. The recommendation made by the technical officer to have a use of force instructor do a debriefing will be a recommendation that is sent to the Supervisor of Training Delivery to action. The debriefing will be for the betterment of both the CBSA and the officers involved with this incident. The intent will be to review/correct the officers actions as they relate to officer skills and techniques taught in use of force training.

Overall Comments and Recommendations / Commentaires globaux et recommandations

I recommend that a CBSA use of force instructor visit the port of Northgate to do a debrief of the situation. During the debrief, I recommend that the Officers and the Instructor recreate the situation as close as possible in order to correct the errors that were made, in an attempt to learn safer techniques that are more in line with CBSA training.

Signature & Date

Brad WOZNY

2014/09/10

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/06/16	
Location of Incident / Lieu de l'incident			
Prairie, Regina Airport, Regina International Airport			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/11/14		2016/11/18	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	A / Manager : Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer : Use of Force Policy Unit, Arming Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On June 16th 2016 at approx. 22:15hrs, BSO conducted a secondary examination of and his luggage in the secondary area of the Regina International Airport.			

had first been referred for an Immigration examination. Indices showed that was convicted of a DUI in the US therefore he was inadmissible under 36(2)(b) for criminality. BSO offered an "Allowed To Leave" option but declined and asked for a Ministerial Delegate (MD) review. The MD review would not take place that night as admitted to being intoxicated. was acting very aggressive at this point so BSO arrived for additional presence and better officer safety.

Adherence to the Policy / Conformité aux politiques

The decision by BSOs to manage the subject's active resistant behavior with soft physical control techniques is considered appropriate and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations stemming from this incident.

Signature & Date

Nigel SUAREZ

2016/11/18

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/04/22	
Location of Incident / Lieu de l'incident			
Prairie, Calgary International Airport - Traffic, Calgary International Airport			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Warren DUNCAN, Badge Number / N° d'insigne: 12318			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/09/27		2013/09/27	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Bryan LANG		Manager - Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
<p>The incident took place at The Calgary International Airport in the Canada Border Services Controlled area on April 22, 2013 at Approximately 15:00 hrs. The incident involved two uniformed Border Services Officers, four uniformed Calgary Police Officers and Emergency Medical Services. Our Agency's involvement began upon receiving information from Air Canada that an arriving international flight was experiencing problems with one of their passengers who they felt was showing signs of a mental instability. Two Canada Border Services Officer where dispatched to the arrival gate to insure that all passengers, including the subject in question, reported to CBSA as required by law. The Calgary Police Service Officer's were dispatched as the subject may have violated The Canadian Criminal Code, The Aeronautics Act or any other Act they enforce. Subject was approached by one CBSA Officer and two Calgary Police Officers once he disembarked from the flight. Subject ignored them and continued to walk away from them and all further attempts to make verbal contact with subject were unsuccessful. Subject then bolted away from the Officers towards a set of stairs. The Officers responded in turn by chasing after him. Once subject was caught, an empty hand control technique was employed to stop subject from fleeing any further. As subject continued to struggle and was trying to escape, a Calgary Police Member handcuffed him. The Police Officer believed based on information provided by the airline and the subject's actions, that the subject was mentally unstable. An attempt was made to place subject in a wheel chair so he could be transported for processing at CBSA and taken onward to a hospital for a mental health assessment. Subject again resisted, and again empty hand control techniques were used to gain the subject's compliance. Subject was then moved by four Calgary Police Officers and two CBSA Officers to the CBSA processing area. As subject was still yelling and fighting the officers upon arrival, he was moved to one of the CBSA cells for his secondary examination. This was done at the request of a CBSA Superintendent to shield the other traveling public from the subject's behaviour and as subject had been detained by the Calgary Police Service but not yet cleared to enter Canada. Once the required secondary exam was completed, subject was transported to a local Calgary hospital by both Calgary City Police and Emergency Medical Services.</p>			
Use of Force and Tactical Considerations / Recours à la force et considérations tactiques			

Adherence to the Policy / Conformité aux politiques

The use of force in this situation was in accordance to CBSA policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

None required.

Signature & Date

Bryan LANG

2013/09/27

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/10/12	
Location of Incident / Lieu de l'incident			
Prairie, Calgary International Airport - Traffic, FOOTHILLS HOSPITAL EMERGENCY PARKING LOT			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Warren DUNCAN, Badge Number / N° d'insigne: 12318			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/11/27		2013/11/28	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Bryan LANG		Title / Titre: Manager - Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
<p>This incident was in relation to a pregnant female subject who would have been refused entry to Canada, but was given the option to voluntarily withdraw her application for entry to Canada and return back to the United States on the next available flight.</p> <p>As the next available flight would not be until the the following day, and the officer felt that this subject was neither a flight risk, a danger to the public and that she would appear as directed for the continuation of her examination, detention would not be required. Subject was directed to return to the Calgary International Airport at 13:00 hours the next day.</p>			

Adherence to the Policy / Conformité aux politiques

Detention procedures were not in accordance with CBSA policy. The application force was reasonable and in alignment with CBSA Policy and law.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Officers should review the Charter of Rights and Freedoms, EN Manual Part - Chapter 1 & 8, Relevant Sections of IRPA, ENF 4 (18) & 20. Officers can also consult with a certified Immigration Cross Training Instructor, if required.

Signature & Date

Bryan LANG

2013/11/28

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/06/12	
Location of Incident / Lieu de l'incident			
Prairie, Calgary International Airport - Traffic, Secondary area Calgary Airport			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/11/01		2017/05/29	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager : Use of Force Policy Unit, Arming Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor/ Senior Program Officer: Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Name Nom	Nigel Suarez	Title Titre	Senior Program Advisor: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On June 12, 2014 at the secondary counter the Calgary International Airport BSO referred a subject for examination. That subject was a Canadian citizen returning to Canada from Mexico named The subject was possibly mentally unstable and was argumentative towards BSO who was performing a secondary luggage exam. The subject behavior elevated the Officer's risk assessment when the subject was informed that a frisk of their person would be required. The subject did not believe that the Officer had any right to perform a search on a Canadian citizen.			
The subject failed to comply with verbal direction from the Officer. BSO advised him that his refusal to cooperate may result in charges of Hindering under the Customs Act. I			

Adherence to the Policy / Conformité aux politiques

The soft physical control techniques used by BSO are considered appropriate, reasonable and in line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations concerning this use of force incident

Signature & Date

David HARRIS

2017/05/29

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/07/29	
Location of Incident / Lieu de l'incident			
Prairie, Calgary International Airport - Traffic, Calgary International Airport			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
None identified			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Kane, Darryl, Badge Number / N° d'insigne: 12346			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/09/10		2014/09/10	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Brad WOZNY		Manager TDD	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Subject arrived at the Calgary International Airport and was referred for a customs secondary exam by the officer at the primary booth. Once the subject had arrived at the "point" counter, he was directed to head into the secondary area where officers could search his belongings. The subject was belligerent about being sent into secondary. He was followed into secondary by officer Once into the secondary area, the subject was met by officer who started examining the backpack belonging to the subject. The subject was impatient and continued with the obscenities.			

Adherence to the Policy / Conformité aux politiques

Subjects actions adhered to CBSA policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

At this time I am not recommending any training regarding the use of force. The officers acted within policy and law. I would recommend that the officers review their legal articulation training and get assistance from a use of force instructor if possible. This could be done at their own port when on shift.

Signature & Date

Brad WOZNY

2014/09/10

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/08/28	
Location of Incident / Lieu de l'incident			
Prairie, Edmonton International Airport - Traffic, Edmonton International Airport - Traffic Operations			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/04/18		2016/04/22	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
David Harris		Manager, Use of Force Policy Unit, Arming Division	
Name Nom		Title Titre	
Trevor Berg		UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division	
Name Nom		Title Titre	
Kerry Tierney		Senior Program Officer : Use of Force Policy Unit, Arming Division	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
At approximately 18:30hrs on August 28th, 2015 at Edmonton International Airport – Traffic Operations BSO was at immigration secondary counter #9 where he began an exam on a US citizen whom arrived from California. had a luggage cart loaded with two duffle bags, a skateboard and a carry-on bag. was concerned about missing his connecting flight to Toronto that had already started boarding. BSO informed him that he would contact the airline once all processing was complete to make arrangements.			
An indices check was conducted that revealed was wanted in the Florida for Grand Theft from Dwelling and was on probation in the California for Petty Theft.			

Adherence to the Policy / Conformité aux politiques

The use of soft empty hand techniques by BSO _____ to address the subject's active resistant behaviour is considered proportional and in line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

It was mentioned in BSO _____ report that BSO _____ and possibly BSO _____ were involved in the physical controls while assisting with the handcuffing of the subject, however there was no report supplied from BSO _____ or BSO _____. Management is reminded that reports are required from all officers who use force even if it is an assisting role only.

There are no training recommendations stemming from this incident.

Signature & Date

David HARRIS

2016/04/22

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/11/11	
Location of Incident / Lieu de l'incident			
Prairie, Edmonton International Airport - Traffic, Edmonton International Airport - Secondary			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/05/02		2016/05/20	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager : Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Advisor : Use of Force Policy Unit, Arming Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor / Senior Program Officer - Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
<p>On November 11th, 2015 while working at Edmonton International Airport – Traffic Operations, BSO _____ was stationed at immigration secondary counter #9. Subject _____ approached the secondary counter and placed a brown leather satchel on the examination counter. The subject provided his USA passport in a brown leather passport wallet. Upon opening the wallet BSO _____ immediately detected a sweet skunky smell that, based on his professional knowledge and experience, is similar to suspect marijuana. Subject was asked when the last time he came in contact with any narcotics was; the subject responded that it was a couple month ago.</p> <p>BSO _____ expressed concerns to subject regarding this statement as he felt that a couple months ago were not accurate. The subject indicated that "Does it matter if I have a medical marijuana card?" BSO _____ explained to him that it does not matter and asked him "do you have any marijuana with you today?" Subject responded "I may".</p>			

The soft empty hand techniques used by BSO _____ and BSO _____ are considered proportional and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations stemming from this incident.

Signature & Date

David HARRIS

2016/05/20

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/10/11	
Location of Incident / Lieu de l'incident			
Prairie, Coutts - Traffic, Coutts, AB			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		, Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Brannagan, Melissa, Badge Number / N° d'insigne: 13582			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/01/10		2014/01/20	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager, Use of Force Policy -Arming Div.
Name Nom	Moe Mohtadi	Title Titre	UoF/Firearms Instructor/U of F Policy
Name Nom	Trevor Berg	Title Titre	UoF/Firearms Instructor/U of F Policy
Name Nom	Kerry Tierney	Title Titre	Program Advisor – Use of Force Development&Design
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On October 11th, 2013 at approximately 22:49hrs, was intercepted at the Coutts, Alberta port of entry – Traffic Operations.		Armed and Dangerous	

the movement, a group known to be a potential threat to law enforcement. has made written statements indicating that it is his right to resist unlawful arrest with lethal force if necessary. This includes being arrested by the police or at the border. He also indicated that he is prepared to die and has a death wish. The last time crossed into Canada he had declared two handguns.

Adherence to the Policy / Conformité aux politiques

The Committee finds that:

Based on the risk assessment considered in conjunction with the review made by a Use of Force Trainer, the Committee finds the actions of the officers were reasonable and in-line with policy and training.

Overall Comments and Recommendations / Commentaires globaux et recommandations

- All Officers should review legal requirements of the notification of arrest or detention in order to ensure clients are afforded their rights in a timely manner.
- All officers should review High-Risk Vehicle Extractions lesson plan and familiarize themselves where handcuffing takes place and the updated tactics that now teaches to keep the subject facing the officer until placed down on his knees and then in the prone position.

Signature & Date

David HARRIS

2014/01/20

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/11/03	
Location of Incident / Lieu de l'incident			
Prairie, Coutts - Traffic, Hiway 500...Border Road			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom:		Badge Number / N° d'insigne:	
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/03/14		2014/03/14	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	Senior Advisor, Use of Force Policy Unit
Name Nom	Carolyn Pawluk	Title Titre	Senior Advisor, Use of Force Policy Unit
Name Nom	Vickie McCambley	Title Titre	Senior Advisor, Use of Force Training Development
Name Nom	David Harris	Title Titre	Manager, Arming Division
Name Nom	Zrinka Barisic	Title Titre	Senior Advisor, E&I Programs Directorate
Name Nom	Trevor Berg	Title Titre	UoF/Firearms Instructor , Arming Division
Name Nom	Moe Mohtadi	Title Titre	UoF/Firearms Instructor , Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On November 3rd, 2013, Border Services Officers : (driver) and were on assigned duty travelling between the Aden Alberta Port of Entry to the Coutts, Alberta Port of Entry.			
At approximately 14:30hrs, a deer jumped out from a deep ditch on the south side of the road and was struck by the port vehicle travelling at approximately 75 kilometres per hour. The deer then jumped a fence and fell to the ground.			
It was dark out and the snowing when the deer came up from below Officer sight line.			
The animal was in distress and it was the opinion of the officers that it needed to be put down. The officers contacted the superintendent on duty to inform him of the events that transpired.			

Adherence to the Policy / Conformité aux politiques

The Committee finds that:

Based on the risk assessment considered in conjunction with the review made by a Use of Force Trainer, the Committee finds the actions of the officer was reasonable and in-line with CBSA Use of Force Policy and the Arming Training Program.

Overall Comments and Recommendations / Commentaires globaux et recommandations

No recommendations

Signature & Date

Nigel SUAREZ

2014/03/14

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/01/17	
Location of Incident / Lieu de l'incident			
Prairie, Coutts - Traffic, Coutts, AB			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Heath KUSHNER, Badge Number / N° d'insigne: 19270			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/02/20		2014/02/20	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Brad WOZNY		Title / Titre: Manager, TDD Prairie Campus	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
At approximately 1400 HRS on 2014.01.17., at the Coutts AB Port of Entry, Border Services Officer along with BSOs participated in the arrest of for Criminal Code Breach of a Court Order, i.e. conditions of release. At the time of his arrest. was on-charge for Assault (x2) and Utter Threats and had been released with conditions. His conditions included to abstain from communicating with or going to any residence or place of work of was a passenger in the motor vehicle being operated by at the time he was entering Canada. was identified on CPIC as a "V" Caution (Violent) and had the following convictions: Break Enter and Commit Assault (2004), Drive while disqualified (1993), Drive with more than 80 mg (1993), Cause Disturbance (1989), Theft over \$1000 (1988) and Theft under \$1000 (1988).			

Adherence to the Policy / Conformité aux politiques

Officer's actions adhered to and were in accordance with CBSA policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations at this time. I would recommend that a copy of this report is shared with BSO

Signature & Date

Brad WOZNY

2014/02/20

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/02/12	
Location of Incident / Lieu de l'incident			
Prairie, Coutts - Traffic, POE COUTTS AB MAIN LOBBY			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Dean VODDEN, Badge Number / N° d'insigne: 12230			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/03/14		2014/03/14	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Brad WOZNY		Manager, Training and Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
During counter examination at the Port of Coutts was sent for examination			
During the examination an anomaly was noted in the boot of retrieved what later turned out to be a glass pipe used for the consumption of narcotics the pipe was thrown on the ground and crushed by To prevent injury to public and officers and preserve future evidence being destroyed officer gave loud verbal commands and took physical control			

Adherence to the Policy / Conformité aux politiques

Officers actions were in accordance with CBSA policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

No comments

Signature & Date

Brad WOZNY

2014/03/14

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/03/12	
Location of Incident / Lieu de l'incident			
Prairie, Coutts - Traffic, POE Coutts Main lobby			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Kushner, Heath, Badge Number / N° d'insigne: 19270			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/12/05		2014/12/05	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Brad WOZNY		Manager TDD	
Name Nom		Title Titre	
Bryan LANG		Manager, Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On 2014.03.12, at POE Coutts, Alberta, BSO identified as area.			
observed Detector Dog K9 BSO		was working DD	
indicate on a male client later inside the Coutts POE waiting			

Adherence to the Policy / Conformité aux politiques

The application of force in this instance is reasonable based on the circumstances. The force applied is consistent with the IMIM and CBSA Policy given the behavior and actions of the subject.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Officers applied the least amount of force necessary to manage the risk.

Signature & Date

Bryan LANG

2014/12/05

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/03/21	
Location of Incident / Lieu de l'incident			
Prairie, Coutts - Traffic, Coutts Main Building Enforcement Wing			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Kane, Darryl, Badge Number / N° d'insigne: 12346			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/05/06		2014/05/06	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Brad WOZNY		Title / Titre: Manager, Training and Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
During the arrest of a subject for smuggling narcotics into Canada, CBSA officers had to prevent the subject from fleeing from them as they attempted to place the subject into handcuffs. The subject attempted to leave the area when she was informed both verbally and non - verbally (English not the primary language) that she would be placed in handcuffs. The subject then attempted to leave by a door into the main area of the port of entry. The officers involved restrained her by grabbing her arm, and by trying to pull her hand off the handle of the door. Another officer heard the commotion and assisted by grabbing the subjects arm and pulling it off of the handle. The subject was then placed into a transport wrist lock and then handcuffed. There were no reported injuries.			

Officers actions where in accordance with CBSA policy. No further follow up required.

Overall Comments and Recommendations / Commentaires globaux et recommandations

I do not see any need for training recommendations, other than suggesting the officers might find a more appropriate place to place subjects in handcuffs in the future, if at all possible.

Signature & Date

Brad WOZNY

2014/05/06

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/02/08	
Location of Incident / Lieu de l'incident			
Prairie, Coutts - Commercial, Commercial Booth 6, Coutts AB			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Dean VODDEN, Badge Number / N° d'insigne: 12230			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/03/01		2013/04/30	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David HARRIS	Title Titre	Manager: Arming Division, Training and Development
Name Nom	Vickie McCambley	Title Titre	Manager: Arming Division, UoF Development
Name Nom	Nigel Suarez	Title Titre	Senior Program Advisor: UoF Policy Unit
Name Nom	Kerry Tierney	Title Titre	Senior Program Advisor: UoF Development and Design
Name Nom	Trevor Berg	Title Titre	Senior Program Officer, UoF Policy Unit
Name Nom	Robin Wallden	Title Titre	Senior Program Officer, UoF Policy Unit
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On 08 Feb 2013 Border Services Officer (BSO) was involved in a use of force incident with a traveler I The incident took place at lane 6 at the Primary Inspection Lane (PIL) booth 6 at the Port of Entry (POE) Coutts Alberta. PIL booth 6 has a large amount of noise from other traffic and also from a nearby train. During the incident was smoking and BSO reported that it was difficult to hear him. During primary questioning, BSO about firearms or weapons and was only able to hear the word "millimeter" and "holster". then reached for something on the passenger seat of the truck and produced a holster. BSO drew his duty firearm for tactical consideration to manage a potentially death or grievous harm situation. Once BSO realized the holster was empty he returned his duty firearm to his holster and sent the traveler for further examination. Due to the short duration of the incident,			

Adherence to the Policy / Conformité aux politiques

Based on the risk assessment considered in conjunction with the review made by a Use of Force Trainer and this Committee, the choice of response options utilized by the officers involved in this incident was reasonable and in-line with the CBSA arming policy and directives and the Arming training program.

Overall Comments and Recommendations / Commentaires globaux et recommandations

The committee has no training recommendations.

Signature & Date

David HARRIS

2013/04/30

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/01/26	
Location of Incident / Lieu de l'incident			
Prairie, Aden, ADEN PORT OF ENTRY			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Kushner, Heath, Badge Number / N° d'insigne: 19270			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/08/12		2014/08/12	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Brad WOZNY		Manager, TDD	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On 2014.01.26 at approximately 1650 HRS, CBSA Border Services Officers are on duty at Aden AB POE and observe a motor vehicle operated by driven southbound at or near the Aden AB POE at a comparatively high rate of speed to the normal flow of traffic in that area. They further observe that motor vehicle complete a 180 degree turn at or near the Whitlast Montana POE and then head northbound towards their location at Aden AB POE. is hailed by BSO and given direction to stop the motor vehicle. Subsequent PIL questioning of by BSO and secondary examination of the motor vehicle by BSO result in the arrest of for smuggling or attempting to smuggle narcotics after a quantity of suspect marijuana was found. becomes actively resistant during the arrest/application of handcuffs and the BSO's apply Soft Physical Control to control For complete and specific details please consult the full narrative reports by Border Services Officers			

Adherence to the Policy / Conformité aux politiques

CBSA policies were adhered to during this incident. Technical review correctly identified the need to adhere to and articulate strict arrest procedures as it pertains to subject search.

Overall Comments and Recommendations / Commentaires globaux et recommandations

1. I would recommend that this report be shared with Border Services Officers
- 2.

I would recommend that in future arrest situations that both Border Services Officers strive to ensure the CBSA arrest procedures, i.e. application of handcuffs, Double-Lock, Arrest, Rights, Caution and Search are observed and then articulated in their reports. A thorough search of an individual under arrest, especially one with an elevated risk assessment, is essential to public and peace officer safety.

Signature & Date

Brad WOZNY

2014/08/12

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/08/03	
Location of Incident / Lieu de l'incident			
Prairie, Calgary - Inland Enforcement, Calgary Remand Centre and YYC			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Lynch, Darren, Badge Number / N° d'insigne: 11988			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/09/27		2013/09/27	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Bryan LANG		Manager - Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
I have reviewed the submitted BSF586 reports in relation to the above incident. Seven CBSA officers were identified to have been involved, namely, _____ and _____			
The subject involved is identified as _____ I have concluded that between the approximate hours of 15:15 and 17:57 on August 3rd 2013, CBSA officers from Calgary inland enforcement and Calgary International Airport were involved in the transport and attempted removal of a _____ failed refugee claimant, _____ The officers were acting in the course of their duties and authorities under the IRPA. IEC _____ and BSO _____ attended the Calgary Remand Centre to transport the subject to Calgary International Airport where he was scheduled to depart Canada from. Subsequent to officers _____ first contacting the subject at the remand center, the subject physically resisted their lawful commands			

Adherence to the Policy / Conformité aux politiques

Use of Force actions were in accordance with CBSA Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

1. Consult a CBSA subject movement or transportation control tactics Instructor if required and review the recommended positioning of a subject's hands during the application of rigid handcuffs, i.e., stacked in front. Consider usage of chained handcuffs when positioning a subject's hands to the rear.

Signature & Date

Bryan LANG

2013/09/27

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/05/27	
Location of Incident / Lieu de l'incident			
Prairie, Calgary - Inland Enforcement, Harry Hays building to Calgary Remand Center			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Stuart PETERS, Badge Number / N° d'insigne: 11942			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/09/09		2013/09/09	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Bryan LANG		Title / Titre: Manager, Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On May 27, 2013 at approximately 1640 hours IEO were preparing to transport the subject identified as from their holding cell at the Harry Hays building to the Calgary Remand Center (CRC) following a detention review. The subject was in rigid handcuffs in preparation for transportation and The subject when asked would not follow the requests of the officers to move as directed.			

Adherence to the Policy / Conformité aux politiques

The officers adhered to CBSA Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

None. The actions of the Officers involved are inline with the Criminal Code of Canada, and CBSA Policy.

Signature & Date

Bryan LANG

2013/09/09

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Canada Border Services Agency
Agence des services frontaliers du Canada

PROTECTED / PROTÉGÉ **B** when completed / une fois rempli

Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/06/06	
Location of Incident / Lieu de l'incident			
Prairie, Regina - Intelligence, Quality Hotel Regina			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne: 12209	
Name / Nom:		Badge Number / N° d'insigne: 12230	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Darryl KANE, Badge Number / N° d'insigne: 12346			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/08/13		2013/08/13	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Bryan LANG		Title / Titre: Manager, Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Officer's _____ attended a hotel in Regina SK, after receiving a call that there was an Asian female possibly working as an escort/prostitute. When they arrived the Regina Police Service was in attendance dealing with the female's client. The female was talking on a cell phone in a foreign language, likely Korean as the subject is from Korea. The female was told multiple times to put the phone down. She was being passive resistant by ignoring the officers commands and not putting the phone down.			

Adherence to the Policy / Conformité aux politiques

The force used was in accordance with CBSA's policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

No training recommendations required or necessary.

Signature & Date

Bryan LANG

2013/08/13

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/11/04	
Location of Incident / Lieu de l'incident			
Prairie, Calgary - Inland Enforcement, From Calgary Remand to Coutts AB, USA border			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Kelly FORTIER, Badge Number / N° d'insigne: 21164			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/11/27		2013/11/27	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Bryan LANG		Manager - Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
<p>On 2013/11/04 IEO and IEO were assigned to transport to the USA by vehicle ETТА, Removal was to take place to enforce a deportation order made by the Immigration Division. ETТА was ordered deported for serious criminality committed outside of Canada A36(1)(c) for fraud related offences. The subject was wanted on a USA wide warrant for "wire fraud" under the identity</p> <p>The plan was to take ETТА to the Calgary airport for fingerprints and then to the Sweetgrass CBP office by vehicle. The temperature on that day was minus five degrees Celsius, the roads were wet and had ice patches. was the driver of the vehicle.</p> <p>Etta was received at Calgary Remand Centre at approximately 09:00. ETТА was frisked by and transport handcuffs were applied to subject's front. While being moved to the transport vehicle the subject stopped and refused to move.</p>			

Adherence to the Policy / Conformité aux politiques

Officers acted in accordance with CBSA policy and law.

Overall Comments and Recommendations / Commentaires globaux et recommandations

It is my recommendation that in the future that spit shields and grip restraints be part of the kit carried by officers doing removals.

Signature & Date

Bryan LANG

2013/11/27

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/12/16	
Location of Incident / Lieu de l'incident			
Prairie, Calgary - Inland Enforcement, 116D Sabrina Way SW			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Lynch, Darren, Badge Number / N° d'insigne: 11988			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/02/12		2014/02/12	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom Brad WOZNY		Title Titre Manager, Training and Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
With respect to the above captioned incident, I have reviewed the CBSA BSF586 reports submitted by IEO		IEO	
IEO and BSO		The principle subject in the use of force incident has been identified as	

On 16DEC2013 the IEOs and BSO named above were engaged in inland enforcement duties under the IRPA. Specifically they were attempting to locate who was subject of an active immigration warrant for removal. history with the CBSA included IRPA/IRPR violations for overstay, failing to appear as directed by an officer, failing to report as directed by an officer and also failing to cooperate with officers on past contact, i.e., had barricaded himself in a residence.

I

Adherence to the Policy / Conformité aux politiques

Officers actions adhered to and were in accordance with CBSA policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

1. It is recommended that officer's completing future BSF586 reports, ensure that they include reference as to whether or not they identified themselves as peace officer's per the IRPA. Officer's _____ are acknowledged to having had made reference to the fact that contact officer _____ had indeed identified himself. However, it was absent in the report of officer _____

Signature & Date

Brad WOZNY

2014/02/12

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/04/24	
Location of Incident / Lieu de l'incident			
Prairie, Calgary - Inland Enforcement, Holding Room, CBSA Calgary Inland Office			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Darren LYNCH, Badge Number / N° d'insigne: 11988			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/05/16		2014/05/16	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Brad WOZNY		Title / Titre: Manager, Training and Development	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
With respect to the above use of force incident I have reviewed the BSF586 submitted by officers The subject of the use of force incident is identified as			
was subject of a removal order from Canada per the Immigration and Refugee Protection Act. On 24APR2014, at 09:07hrs officers acting under section 55(2)(a) IRPA arrested at his workplace in Calgary, Alberta. was believed to unlikely to appear for removal proceedings against him. was arrested, given right to counsel, Vienna convention, cautioned and transported without incident to the CBSA Inland office at the Harry Hays building in Calgary, Alberta. There he was placed in a holding cell.			

Immediately after being placed in the cell behavior escalated.

Adherence to the Policy / Conformité aux politiques

Officers actions were in accordance with CBSA policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Officers should always consider utilizing backup when in a holding cell or interview room area, particularly when dealing with a subject not in restraints. Use of a cover officer(s) with full issued protective and defensive equipment could mitigate or avoid injury.

Signature & Date

Brad WOZNY

Signature

2014/05/16

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/08/29	
Location of Incident / Lieu de l'incident			
Prairie, Calgary - Inland Enforcement, Calgary - 4605 Hearings Room			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom		Badge Number / N° d'insigne:	
Name / Nom		Badge Number / N° d'insigne:	
Name / Nom		Badge Number / N° d'insigne:	
Name / Nom		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Richard, Tracy, Badge Number / N° d'insigne: 11718			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/07/24		2015/07/24	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Bryan LANG		Title / Titre: Manager, Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
With respect to the above mentioned incident, I have reviewed CBSA BSF586 reports from CBSA Inland Enforcement Officers (IFO). The client in this review has been identified as			
On 2014/08/29, IEO was assigned with guarding at a detention review. was brought to Calgary Inland Enforcement for a 48 hour detention review after coming into CBSA custody from court custody. had a history of suicidal attempts and has been certified under the Alberta Mental Health Act previously for that reason. On one occasion he was found in possession of a crack pipe.			
in rigid handcuffs to the front in order to transport him into the detention review. During the review, began showing signs of moderate agitation.			

Adherence to the Policy / Conformité aux politiques

Officers adhered to CBSA policy

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations required.

Signature & Date

Bryan LANG

2015/07/24

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1

**Management Review Report - CBSA Use of Force Incident**
Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/09/30	
Location of Incident / Lieu de l'incident			
Prairie, Calgary - Inland Enforcement, Alley, 3816 Centre Street NW, Calgary			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Kushner, Heath, Badge Number / N° d'insigne: 19270			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/01/16		2015/01/16	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Bryan LANG		Title / Titre: Manager, Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On 2014.09.30 at approximately 1345 HRS, in the City of Calgary, in the province of Alberta, CBSA Inland Enforcement Officer was attending to a residence to make contact with _____ to serve terms and conditions (documents) on him regarding his failed report to CBSA that had been scheduled for the previous day. CBSA Inland Enforcement Officer _____ also attended said residence with IEO _____			
Soon after arrival at the residence IEO _____ observed _____ in an alley walking towards him. _____ made an attempt to flee _____			
the presence of the IEO _____ and return to his residence.			

Technical Soundness / Validité technique

When reviewing a Use of Force Incident Report there are several considerations to keep in mind, for example, was the method of intervention reasonable to manage the risk, was the intervention applied in the context of a careful risk assessment and was it applied in the context of training, law and policy. Upon completion of a comprehensive review of this incident, it is the opinion of the writer that actions taken by Inland Enforcement Officers were reasonable and in accordance with the CBSA Arming Division training program, the Criminal Code of Canada and the CBSA Use of Force Policy.

Adherence to the Policy / Conformité aux politiques

The application of force in this instance was in accordance with CBSA policies and the Criminal Code of Canada.

Overall Comments and Recommendations / Commentaires globaux et recommandations

A copy of the final report can be shared with the officers involved.

Signature & Date

Bryan LANG

2015/01/16

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/01/19	
Location of Incident / Lieu de l'incident			
Prairie, Calgary - Inland Enforcement, 4th Ave S, east of 1st SE, Calgary AB			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne: :	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Jean-François FORTIN, Badge Number / N° d'insigne: 18743			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/10/08		2015/10/08	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Bryan LANG		Title / Titre: Manager, Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
The subject, had an outstanding arrest warrant for removal. The subject was known to the the CBSA. He was wanted at the time because he failed to appear at his latest summons from the immigration office.			
On January 19, 2015, at approximately 2:45 p.m., an individual arrived at the reception area, room 170, of the enforcement office, at 200 4th Avenue SE in Calgary, and identified himself as Upon his arrival, told the receptionist that he wanted to meet with an officer.			
Officer was notified of presence and his behaviour and was asked to talk to him. The subject was asked to follow Officer to an interview room that was adjacent to the reception area.			

A few seconds later, the subject got up and ran out of the room.

Adherence to the Policy / Conformité aux politiques

The actions by the officers are in accordance to the CBSA policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

The officers' actions are justified and appropriate to the situation. No additional training is necessary.

Signature & Date

Bryan LANG

2015/10/08

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/07/15	
Location of Incident / Lieu de l'incident			
Prairie, Calgary - Inland Enforcement, 220 4th avenue SE, Calgary, AB, T2G 4X3			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/02/29		2016/02/29	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Nigel SUAREZ		Title / Titre: A/Manager : Use of Force Policy Unit, Arming Division	
Name / Nom: Kerry Tierney		Title / Titre: Senior Program Officer : Use of Force Policy Unit, Arming Division	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On July 15 at 12:12, Inland Enforcement Officer (IEO) _____ took possession of _____ from Calgary police at the Calgary Inland Enforcement office. The subject was placed in cell #2, unrestrained, at approx. 12:20. The subject was advised that he was under arrest by CBSA and that officers would talk to him in a few minutes. The subject asked for some water and IEO _____ gave him a Styrofoam cup of water.			
IEO _____ got background information from the two Calgary Police officers that had brought the subject to the Inland office. Once finished IEO _____ went to talk with the subject in cell #2. Upon arriving at the cell, she looked through the window and saw the subject stuffing something into his mouth.			

Adherence to the Policy / Conformité aux politiques

Officers quickly assessed that a subject was trying to commit suicide. The soft empty hand techniques used by Officers in order to address the subject's behavior is considered appropriate, proportional and supported by CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations resulting from this incident.

Signature & Date

Nigel SUAREZ

2016/02/29

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/04/29	
Location of Incident / Lieu de l'incident			
Prairie, Regina - Criminal Investigations, Front foyer of Regina EIOD Office.			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
NA			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Tierney, Kerry, Badge Number / N° d'insigne: 0000			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/06/08		2017/06/16	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom	David Harris	Title / Titre	Manager, Defensive Tactics Program Division
Name / Nom	Trevor Berg	Title / Titre	UOF Instructor/ Senior Program Officer, Defensive Tactics Use of Force Policy Unit
Name / Nom	Kerry Tierney	Title / Titre	Senior Program Officer, Defensive Tactics Use of Force Policy Unit
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On April 29th 2016 at approximately 15:45hrs Inland Enforcement Officer (IEO) [redacted] and IEO [redacted] encountered [redacted] at the front counter of the Canada Border Services Agency (CBSA) Enforcement & Intelligence Operations Division (EIOD) office located at 1871 Hamilton Street, Regina, SK. The IEOs had earlier in the day been informed that he was the subject of an Immigration and Refugee Protection Act (IRPA) Warrant For Arrest.			
At approximately 15:48hr, IEO [redacted] went into the public foyer and recognized the subject. IEO [redacted] asked him if he was [redacted] and he replied "possibly". IEO [redacted] asked him again if he was [redacted] and he said "yes". IEO [redacted] told him he was under arrest for an outstanding Immigration Warrant.			

Adherence to the Policy / Conformité aux politiques

The actions by IEOs supported by CBSA Use of Force Policy. to use soft physical controls in this situation are considered reasonable and

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no recommendations resulting from this incident.

Signature & Date

David HARRIS

2017/06/16

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/05/30	
Location of Incident / Lieu de l'incident			
Prairie, Prairie - Inland Investigations & Removals,		Alberta	
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Orlando CORONADO, Badge Number / N° d'insigne: 11932			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/11/27		2013/11/27	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Bryan LANG		Title / Titre: Manager - Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
IEO's attended a call regarding a Filipino national that was to be arrested because he was in Canada illegally. They attended a residence where they believed resided. The subject was believed to be living in a crawl space type compartment in the basement. The subject evaded the officers on several occasions. The IEO's left the office and employed the assistance of Edmonton police Service to arrest the subject.			

Adherence to the Policy / Conformité aux politiques

Officers actions were in accordance with CBSA policy and law.

Overall Comments and Recommendations / Commentaires globaux et recommandations

N/A

Signature & Date

Bryan LANG

2013/11/27

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/07/24	
Location of Incident / Lieu de l'incident			
Prairie, Prairie - Inland Investigations & Removals, 170, 220 - 4 Ave SE, Calgary, AB			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Richard, Tracy, Badge Number / N° d'insigne: 11718			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/07/24		2015/07/24	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Bryan LANG		Manager, Training & Learning	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
With respect to the above captioned incident, I have reviewed the BSF586 reports from CBSA Inland Enforcement Officers (IEO) The Client in this review is known as			
On 2014/08/27 received a call from Calgary Police Service (CPS) regarding 2 Foreign Nationals that they were dealing with. These individuals were identified as and his wife Through conversations with the Calgary Police Service placed the above individuals under arrest under the Immigration and Refugee Protection Act (IRPA). Calgary Police Services then proceeded to transport the individuals, in separate vehicles, to the Harry Hayes Federal Building (170, 220 -4 Ave SE Calgary, AB). The interaction of CBSA Inland Enforcement Officers began with the individuals at this point.			
As indicated in the reports, upon CPS initial interactions with he was "verbally confrontational and avoided following their instructions by walking away from them." He had "been interacting with police, talking, and was aggressive with them at a residence," and "was not following commands as the police had to instruct him many times to do simple instructions. He had also exposed himself to them."			

Adherence to the Policy / Conformité aux politiques

The force applied was in accordance with CBSA policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Review the effective procedures for an arrest, including but not limited to the application of handcuffs, double locking the handcuffs, advise reason for arrest, Right to Counsel, caution against making statements and search of the client. There was mention of the arrest and reasons for. However, there was no indication that the handcuffs were double locked or that a search performed. In addition, the only discussion of the Charter and Vienna rights was once the client was brought to the cell, and only after numerous verbal attempts were made for approximately 10 minutes in an effort to elicit a response from

Signature & Date

Bryan LANG

2015/07/24

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/11/02	
Location of Incident / Lieu de l'incident			
Prairie, Prairie - Inland Investigations & Removals, St. Albert Courthouse, Alberta			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
NA			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Tierney, Kerry, Badge Number / N° d'insigne: 00000			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/06/16		2017/06/28	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom	David Harris	Title / Titre	Manager, Defensive Tactics Program Division
Name / Nom	Trevor Berg	Title / Titre	UOF Instructor / Senior Program Officer, Defensive Tactics Use of Force Policy Unit
Name / Nom	Kerry Tierney	Title / Titre	Senior Program Officer, Defensive Tactics Use of Force Policy Unit
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On October 27th 2015 _____ was arrested by IEO _____ as it was believed that _____ would not appear for an immigration proceeding. CBSA Inland Enforcement was advised by the Edmonton Police Service that _____ had been arrested and charged with assault.			
At approximately 09:05hrs, IEO _____ and IEO _____ picked up _____ from the Edmonton Remand Centre for transport to the St. Albert Courthouse for his 48-hour Detention Review. _____ was searched IEO FRASER then handcuffed in the front stacked position using rigid handcuffs. _____ was cooperative at this point and did not speak much. _____ claims to not speak English but understands when directions are given in English.			

Adherence to the Policy / Conformité aux politiques

The use of soft physical controls in this incident are considered to be reasonable, proportional and supported by CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no recommendations resulting from this incident.

Signature & Date

David HARRIS

2017/06/28

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/12/29	
Location of Incident / Lieu de l'incident			
Prairie, Prairie - Inland Investigations & Removals, Airplane, Toronto-Montego Bay AC 1804			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/06/06		2017/07/12	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager, Defensive Tactics Program Division
Name Nom	Trevor Berg	Title Titre	UOF Instructor/ Senior Program Officer, Defensive Tactics Use of Force Policy Unit
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer, Defensive Tactics Use of Force Policy Unit
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On December 28, 2015, Inland Enforcement Officers were escorting a Jamaican citizen who, was the subject of a deportation order back to Montego Bay in Jamaica. The subject; issued a deportation order in April 2011 due to extensive criminality: e,			

Adherence to the Policy / Conformité aux politiques

The use of soft physical control techniques in this incident by Officers _____ to address the actively resistant behavior displayed by the subject is considered justified and is in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations resulting from this incident

Signature & Date

David HARRIS

2017/07/12

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/06/26	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor - Inland Enforcement, 1 Coronation Ave., Leamington, ON			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Renaud, Richard, Badge Number / N° d'insigne: 13264			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/07/28		2014/07/28	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Danny YEN		Title / Titre: Manager, Training & Learning, SO Campus	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On June 26, 2014, Inland Enforcement Officers I effected an arrest of ' in an apartment building in Ontario. Physical control soft techniques were required to control on handcuff the subject.			

Adherence to the Policy / Conformité aux politiques

The officers actions were in accordance with CBSA Use of Force Policy

Overall Comments and Recommendations / Commentaires globaux et recommandations

As the reviewer of this file I do not see any glaring concerns with this case from a legal, operational, or training perspective. I do believe that it is always ideal to potentially do a debrief (even informally) face to face with the officers just to ensure that they are satisfied with the feedback of the case. Also, it is an opportunity to allow the officers to ask any questions with regards to tactics, etc. If the subsequent Managers are willing to arrange such a session I would be willing to make myself available.

Signature & Date

Danny YEN

2014/07/28

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/10/29	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor - Inland Enforcement, Ministry of Community and Social Services - parking lot			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom: "		Badge Number / N° d'insigne: "	
Name / Nom: I		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Bell, Gregory, Badge Number / N° d'insigne: 19846			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/01/22		2015/02/16	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom Jeff BEAN		Title Titre A/Manager	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On October 29, 2014, Officers were working Inland Immigration duties. They received information that the subject of an active immigration warrant was going to be at the Ministry of Social Services building on 270 Erie St in Windsor, ON. A records check on confirmed the warrant and no other criminal activity.			

Adherence to the Policy / Conformité aux politiques

No policy issues identified.

Overall Comments and Recommendations / Commentaires globaux et recommandations

None

Signature & Date

Jeff BEAN

2015/02/16

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/11/25	
Location of Incident / Lieu de l'incident			
Southern Ontario, Niagara - Inland Enforcement, Niagara Falls			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Brannagan, Melissa, Badge Number / N° d'insigne: 13582			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/05/01		2015/05/01	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Jeff BEAN		Title / Titre: A/Manager - Southern Ontario Campus	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On November 25, 2014 at approximately 1640. Inland Enforcement Officers			

On October 31, 2014, the

Niagara Regional Police Services contacted Inland Enforcement with information including

At this point, _____ was arrested for failing to depart Canada by the period authorized, provided his rights under the Vienna

Convention and provided his rights to counsel.

Adherence to the Policy / Conformité aux politiques

No policy concerns.

Overall Comments and Recommendations / Commentaires globaux et recommandations

No training recommendations are made in this situation.

Signature & Date

Jeff BEAN

2015/05/01

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/02/10	
Location of Incident / Lieu de l'incident			
Southern Ontario, Niagara - Inland Enforcement, 6080 McLeod Rd, Niagara Falls - Unit 14 Detention Hallway			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/05/16		2017/05/29	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: David HARRIS		Title / Titre: Manager : Defensive Tactics Policy Unit, Defensive Tactics Program Division	
Name / Nom: Trevor Berg		Title / Titre: UOF/Firearms Instructor/ Senior Program Officer: Defensive Tactics Policy Unit, Defensive Tactics Program Division	
Name / Nom: Kerry Tierney		Title / Titre: Senior Program Officer: Defensive Tactics Policy Unit, Defensive Tactics Program Division	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On February 9th, 2016 in Fort Erie Ontario, Inland Enforcement Officers (IEOs) received information that a [redacted] may be a danger to himself. The specific information received was that [redacted] was at the Matthew House (a refugee assistance NGO) in Fort Erie Ontario and was intending on swimming across the Niagara River to illegally enter the United States.			

Adherence to the Policy / Conformité aux politiques

The risk assessment articulated in the reports provided by IEO correctly assessed the subject as passive resistant and then assaultive. The soft physical control techniques used by the three IEOs is considered necessary, proportional and supported by CBSA Use of Force Training and policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no recommendations resulting from this incident.

Signature & Date

David HARRIS

2017/05/29

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/06/23	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, AMBASSADOR BRIDGE			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/05/29		2015/06/11	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom	David Harris	Title / Titre	Committee Chair/Manager : Use of Force Policy Unit, Arming Division
Name / Nom	Caroline Joly	Title / Titre	Manager: Use of Force Instructor Recruitment and Development Unit, Arming Division
Name / Nom	Zrinka Barisic	Title / Titre	Senior Program Advisor, Investigations, Enforcement and Intelligence Programs Directorate
Name / Nom	Julie Boileau-Bradette	Title / Titre	Team Leader, OITP and Use of Force Unit, Learning Design Solutions Division
Name / Nom	Trevor Berg	Title / Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name / Nom	Kerry Tierney	Title / Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On June 23rd 2014 at the Ambassador Bridge Port of Entry in Windsor, Ontario BSO was working in customs secondary inspection area. At approximately 20:20, BSO approached a with Michigan plates with three occupants. The front passenger, later known as exited the while it was parking and approached BSO holding up what appeared to be a United States Military I.D. card.			

Adherence to the Policy / Conformité aux politiques

The committee finds that the drawing of the duty firearm by BSOs was proportional, appropriate and in-line with CBSA Use of Force Policy.

to the low ready

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations regarding this incident.

It was not clear from the officers reports that the Vienna Convention offer was made. Under the Notice of Rights conferred by the Vienna Convention, all non-Canadians (i.e. Foreign Nationals and Permanent Residents) arrested or detained under any Act of Parliament have the right to have the nearest representative of the government of their country of nationality informed of the arrest and detention. Officers can ensure that they are within training and policy by providing the Vienna Convention offer and documenting the offer in their reports.

Signature & Date

David HARRIS

2015/06/11

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/06/22	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Windsor Ambassador Bridge			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Mohtadi, Mohamad, Badge Number / N° d'insigne: 13088			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/07/28		2014/08/14	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Danny YEN		Title / Titre: Manager, Training & Learning, Southern Ontario Campus	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On June 22nd, 2014, at approximately 23:09hrs, Windsor Ambassador Bridge, Traffic Operations. was arrested for hindrance at the			

is a Canadian citizen returning from a trip in the United States. Upon entry into Canada, was referred for a secondary examination. He refused to pull down into secondary and remained stationary at the primary inspection line. Officers were radioed to attend in order to provide assistance.

Adherence to the Policy / Conformité aux politiques

Officers use of force was in accordance with CBSA policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

It is not clear whether or not the officers had control of the stop. Officers should ensure that the vehicle is turned off and they have control of the keys to the vehicle's ignition

It is recommended that within the written reports, officers better explain how the traveller was hindering their ability to continue with their customs examination. It is evident that the traveller was in fact hindering the officers, however clarification as to what functions under the Customs Act the officers were attempting to perform should be mentioned (i.e: examining the vehicle; verifying the declaration of the traveller, etc...).

It is not clear whether the subject was sent to hospital or not. The principal report does not mention any injuries sustained

whereas the assisting reports do. One of the assisting reports states the subject was taken to hospital and the other one says he was not. This should be clarified.

Signature & Date

Danny YEN

2014/08/14

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Canada Border
Services Agency

Agence des services
frontaliers du Canada

PROTECTED
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une fois rempli

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/07/31	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador bridge, Windsor, Ontario			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
N/A			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Mohtadi, Mohamad, Badge Number / N° d'insigne: 13088			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/10/20		2014/11/10	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel Suarez	Title Titre	A/ Manager: Use of Force Policy Unit, Arming Division
Name Nom	Caroline Joly	Title Titre	A/Manager: Use of Force Instructor Recruitment and Development Unit, Arming Division
Name Nom	Maureen Haley	Title Titre	Senior Program Advisor - Compliance Programs Unit, Border Programs Directorate
Name Nom	Zrinka Barisic	Title Titre	A/Senior Program Advisor; Investigations, Enforcement and Intelligence Programs Directorate
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On July 31st, 2014, at approximately 15:25hrs, 159 of the Customs Act.		was arrested for smuggling under section	
entered primary inspection line 8 and was greeted by Officer		explained that he was seeking	
entry into Canada in order to meet a person he met online.			

Adherence to the Policy / Conformité aux politiques

The Committee finds that the drawing of the duty firearm to the low ready by the three officers was proportional, appropriate and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Due to the lack of articulation / justification in officers' reports justifying their decision to draw their firearms to the low ready position, the committee recommends that in order to strengthen their legal articulation, all officers that drew their duty firearm review Lesson 08 – Review of IMIM in order to strengthen their legal articulation.

Signature & Date

David HARRIS

2014/11/10

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/08/01	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Secondary			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
N/A			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Mohtadi, Mohamad, Badge Number / N° d'insigne: 13088			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/10/08		2014/10/30	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom	Nigel SUAREZ	Title / Titre	A/Manager: Use of Force Policy Unit, Arming Division
Name / Nom	Julie Boileau-Bradette	Title / Titre	Team Leader, OITP and Use of Force Unit, Learning Design Solutions Division
Name / Nom	Caroline Joly	Title / Titre	A/Manager: Use of Force Instructor Recruitment and Development Unit, Arming Division
Name / Nom	Zrinka Barisic	Title / Titre	A/Senior Program Advisor; Investigations, Enforcement and Intelligence Programs Directorate
Name / Nom	Sharon Spicer	Title / Titre	Manager, Investigations Program Management, Enforcement and Intelligence Programs Directorate
Name / Nom	Trevor Berg	Title / Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name / Nom	Kerry Tierney	Title / Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On August 1st, 2014, at approximately 16:15hrs, _____ were arrested for smuggling under section 159 of the Customs Act.			

Technical Soundness / Validité technique

The committee has determined that based on the written reports provided, the Officers made an appropriate risk assessment based on all of the information available to them at the time. The decision to draw the duty firearms to the low ready was clearly articulated and justified based on the totality of the situation.

Adherence to the Policy / Conformité aux politiques

Based on the risk assessment considered in conjunction with the review made by a Use of Force Trainer, the Committee finds the actions of the officers were reasonable and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

The committee recommends that all officers involved in the incident review Lesson 16 - High Risk Vehicle Extractions in order to familiarize themselves with the technique mentioned above.

Signature & Date

Nigel SUAREZ

2014/10/30

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/08/28	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge, Secondary Inspection			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/05/29		2015/06/11	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom	David Harris	Title / Titre	Manager: Use of Force Policy Unit, Arming Division
Name / Nom	Caroline Joly	Title / Titre	Manager: Use of Force Instructor Recruitment and Development Unit, Arming Division
Name / Nom	Zrinka Barisic	Title / Titre	Senior Program Advisor; Investigations, Enforcement and Intelligence Programs Directorate
Name / Nom	Julie Boileau-Bradette	Title / Titre	Team Leader, OITP and Use of Force Unit, Learning Design Solutions Division
Name / Nom	Trevor Berg	Title / Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name / Nom	Kerry Tierney	Title / Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On August 28, 2014, at approximately 19:30 in the Secondary Inspection area at the Ambassador Bridge, Windsor, Ontario a motorcycle bearing an Ontario license plate was referred into Secondary for an inspection. The driver of the motorcycle was wearing a leather vest with the patch on it; a known Outlaw Motorcycle Club (OMG)			
BSO's		met the motorcycle at Secondary	

Adherence to the Policy / Conformité aux politiques

The committee finds that the drawing of the duty firearm by BSO _____ to the low ready was proportional, appropriate and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations for this incident.

Signature & Date

David HARRIS

2015/06/11

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/08/31	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge Traffic Secondary			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/03/05		2015/06/25	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel Suarez	Title Titre	A/Manager : Use of Force Policy Unit, Arming Division
Name Nom	Zrinka Barisic	Title Titre	Senior Program Advisor; Investigations, Enforcement and Intelligence Programs Directorate
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Name Nom	John Beaton	Title Titre	Learning Design Specialist, Officer Induction and Enforcement, HRB
Name Nom	Sharon Spicer	Title Titre	Manager, Investigations Program Management, Enforcement and Intelligence Programs Directorate
Name Nom	Trevor Berg	Title Titre	Use of Force Instructor/ Senior Program Officer: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On the date of Sunday, August 31, 2014 at approximately 02:40hrs, BSO was working as a uniformed officer in the secondary traffic area at the Ambassador Bridge Port of Entry in Windsor, Ontario when BSO radioed her indicating that the brown entering secondary was for customs and immigration secondary.			

Adherence to the Policy / Conformité aux politiques

The committee finds that the drawing of the duty firearm by BSOs and in-line with CBSA Use of Force Policy.

was proportional, appropriate

Overall Comments and Recommendations / Commentaires globaux et recommandations

Due to the fact that BSO conducted an ineffective risk assessment and used low risk tactics for a high risk encounter, it is recommended that she review DFC lessons 8.5 within the IMIM section on "Risk Assessment", lessons 10 "Contact and Cover Roles and Tactical Communication", and lesson 16 "High Risk Vehicle Extractions".

Signature & Date

David HARRIS

2015/06/25

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/09/25	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge - Traffic			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/03/05		2015/06/25	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom	Nigel Suarez	Title / Titre	A/Manager : Use of Force Policy Unit, Arming Division
Name / Nom	Zrinka Barisic	Title / Titre	Senior Program Advisor; Investigations, Enforcement and Intelligence Programs Directorate
Name / Nom	Kerry Tierney	Title / Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Name / Nom	John Beaton	Title / Titre	Learning Design Specialist, Officer Induction and Enforcement, HRB
Name / Nom	Sharon Spicer	Title / Titre	Manager, Investigations Program Management, Enforcement and Intelligence Programs Directorate
Name / Nom	Trevor Berg	Title / Titre	Use of Force Instructor/ Senior Program Officer: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On Thursday September 25, 2014, at approx. 12:14 hours A bearing Georgia plates with two passengers was referred from primary by BSO for a selective examination for non-declared firearms The vehicle was directed to the secondary area. Border Services Officer was working in the			

secondary area of the Ambassador Bridge port of entry and greeted the vehicle.

BSO
vehicle. began to examine the vehicle and quickly discovered a pistol inside of a black suitcase within the

Adherence to the Policy / Conformité aux politiques

The committee finds that the drawing of the duty firearm to the low ready by Officer [REDACTED] was proportional, appropriate and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

BSOs involved in this incident should be reminded that when there is a threat of GBHD, all officers must be at a heightened state of readiness and mindful of officer safety.

Additionally, BSOs involved in this incident should be reminded of their obligation to offer arrested or detained foreign nationals their Vienna Convention Right of contacting their respective Embassy or Consulate

Signature & Date

David HARRIS

2015/06/25

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Canada Border
Services Agency

Agence des services
frontaliers du Canada

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une fois rempli

Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/10/15	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, 453BT Ambassador Bridge			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		SEIFEIN, Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		, Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/03/25		2015/06/25	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Chair/Manager : Use of Force Policy Unit, Arming Division
Name Nom	•Caroline Joly	Title Titre	Manager: Use of Force Instructor Recruitment and Development Unit, Arming Division
Name Nom	•Zrinka Barisic	Title Titre	Senior Program Advisor; Investigations, Enforcement and Intelligence Programs Directorate
Name Nom	•Kerry Tierney	Title Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Name Nom	•John Beaton	Title Titre	Learning Design Specialist, Officer Induction and Enforcement, HRB
Name Nom	•Sharon Spicer	Title Titre	Manager, Investigations Program Management, Enforcement and Intelligence Programs Directorate
Name Nom	Trevor Berg	Title Titre	Use of Force Instructor/Senior Program Officer: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On October 15, 2014, at approximately 17:45hrs while working in the secondary examination area at the Ambassador Bridge,			

Officer _____ commenced a search of the vehicle. Immediately upon starting the search a strong odor of suspected marijuana was encountered. Officer _____ quickly discovered an undeclared handgun under the driver's seat and communicated the discovery to his fellow officer _____

Adherence to the Policy / Conformité aux politiques

The committee finds that the drawing of the duty firearm to the low ready was proportional, appropriate and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Generally speaking the discovery of a non-declared firearm hidden in a vehicle will escalate and raise the threat level of the situation. This being said, the discovery of a non-declared firearm should not always automatically trigger a response of an officer drawing their duty firearm as a tactical consideration. Other situational factors that are present in each specific instance must also be taken into account; these may aid in either raising the overall risk or aid in substantially reducing the threat. In the duty firearm course the concept of "one plus one" is conveyed, meaning that when one weapon is discovered there is often a propensity that there could be others. This is a concept; something to keep in mind when non-declared weapons are located, it should definitely create a state of higher vigilance, but it should not be treated as a rule. The "one plus one" principal is in essence another situational factor that will raise the level of risk and in combination with other factors possibly lead to a necessity of drawing ones' duty firearm as a tactical consideration, but it should not as a matter of course dictate an automatic drawing of one's duty firearm when a non-declared weapon is discovered. In this situation, other indicators were present that the committee agreed supported the drawing of the duty firearm, but they could have been better identified in the officer's reports.

Signature & Date

David HARRIS

2015/06/25

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/11/04	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge Secondary			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom: , Badge Number / N° d'insigne:			
Name / Nom: Badge Number / N° d'insigne:			
Name / Nom: Badge Number / N° d'insigne:			
Name / Nom: Badge Number / N° d'insigne:			
Name / Nom: Badge Number / N° d'insigne:			
Name / Nom: Badge Number / N° d'insigne:			
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Bell, Gregory, Badge Number / N° d'insigne: 19846			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/04/27		2016/04/27	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager : Use of Force Policy Unit, Arming Division
Name Nom	Trevor Berg	Title Titre	Use of Force Instructor/ Senior Program Officer, UoF Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer : Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On November 4th, 2014 at approximately 13:30hrs, and his mother returned to Canada via the Ambassador bridge in Windsor, ON after a day trip to Michigan shopping.			

When _____ saw BSO _____ enter the secondary area, he raised his fists and taunted BSO _____ to a fight.
jashed toward BSO _____

Adherence to the Policy / Conformité aux politiques

The drawing of the defensive baton by BSO to address the spontaneous attack by the subject is considered appropriate and in-line with CBSA Use of Force Policy.

The use of soft empty hand techniques by BSO is also considered proportional and supported by CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

It is recommended that BSO review the IMIM and focus on the articulation portion of the new model.

Signature & Date	
<i>David HARRIS</i>	2016/04/27
_____ Signature	_____ Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Canada Border
Services Agency

Agence des services
frontaliers du Canada

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une fois rempli

Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/02/23	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge Traffic			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		, Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Bell, Gregory, Badge Number / N° d'insigne: 19846			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/07/21		2015/08/04	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Melissa BRANNAGAN		Title / Titre: A/ Manager of Training Delivery	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On February 23, 2015, at approximately 18:20 hrs, BSO's were working in Traffic Operations at the Ambassador Bridge in Windsor, ON. On this day, they had placed under arrest for possession of marihuana and crystal methamphetamine, obstruction, impersonation and impaired operation of a motor vehicle by way of drug. A Superintendent had approved a personal search under s.98 of the customs act. was described as being under the influence of a narcotic as he was incoherent, his statements were not based in reality and he was agitated.			

Adherence to the Policy / Conformité aux politiques

Based on all the information provided in the reports related to this Use of Force incident, it is clear that the officers involved used only as much force as reasonable and necessary to effect the arrest and search. The actions of the officers were in-line with Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations identified stemming from this incident.

Signature & Date

Melissa BRANNAGAN

2015/08/04

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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		2015/03/04	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge Secondary			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Jami MOORE, Badge Number / N° d'insigne: 16948			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/08/07		2015/08/07	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	A/Manager : Use of Force Policy Unit, Arming Division
Name Nom	Zrinka Barisic	Title Titre	A/Manager: Investigations, Enforcement and Intelligence Programs Directorate
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Name Nom	Jami Moore	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
At approximately 13:00hrs on March 4, 2015, BSO's at the Ambassador Bridge in Windsor, ON encountered and BSO completed the Primary processing of the two foreign nationals and their vehicle. She referred the couple for an Immigration and Customs secondary. She asked about firearms and weapons and followed that by informing the travelers that it was illegal to possess certain items and if they did not report them, they could be criminally charged if they were found in possession of such items. Both travelers maintained their declaration that they were not in possession of firearms or weapons.			

As BSO was examining the front of the truck, she recovered a black box that contained a loaded pistol.

Adherence to the Policy / Conformité aux politiques

The committee finds that the drawing of the duty firearm to the low ready by BSOs was proportional, appropriate and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

BSO should review section 4 of the 3 Year Re-certification and Skills Maintenance Session; Participant's Guide (September 2013).

This section gives guidance on how to structure a legal articulation and why officers must be able to explain to an investigator, a judge, a jury or any court of enquiry that what they did at that moment in time was reasonable and necessary based on the totality of circumstances.

Signature & Date

Nigel SUAREZ

2015/08/07

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/03/12	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge Traffic			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Jami MOORE, Badge Number / N° d'insigne: 16948			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/07/21		2015/07/21	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	A/Manager : Use of Force Policy Unit, Arming Division
Name Nom	Dave Harris	Title Titre	Manager : Use of Force Policy Unit, Arming Division
Name Nom	Zrinka Barisic	Title Titre	A/Senior Program Advisor; Investigations, Enforcement and Intelligence Programs Directorate
Name Nom	Julie Boileau-Bradette	Title Titre	Team Leader, OITP and Use of Force Unit, Learning Design Solutions Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Name Nom	Jami Moore	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On March 22, 2015, an Alabama plated SUV approached the PIL of BSO The vehicle was being driven by and he was accompanied by his wife The couple were in a designated NEXUS lane at the Ambassador Bridge POE but were not NEXUS members. BSO completed her primary examination after asking the couple if they were in possession of any firearms or weapons. She gave the couple 3 opportunities to declare any weapons before making the mandatory referral to secondary. The couple both indicated on all three occasions that they did not have any firearms or			

weapons.

Once in the secondary area.

He recovered a black purse and inside it was a pistol.

Adherence to the Policy / Conformité aux politiques

The committee finds that the drawing of the duty firearm by BSO
in-line with CBSA Use of Force Policy.

to the low ready was proportional, appropriate and

Overall Comments and Recommendations / Commentaires globaux et recommandations

Officers should be reminded when arresting/detaining foreign nationals, in addition to affording them their Charter rights, they must be afforded their rights under the terms of the Vienna Convention Article 36.

Having multiple officers present and with the subjects in a prone position and using high risk method 2 cuffing (using backup officer and lethal overwatch) would have been a more safe approach. This technique is taught in training and would have been a closer match to the risk assessment articulated by the submitting officer.

Signature & Date

Nigel SUAREZ

2015/07/21

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/03/26	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, SECONDARY AREA			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Jami MOORE, Badge Number / N° d'insigne: 16948			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/08/26		2015/08/26	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	A/Manager: Use of Force Policy Unit, Arming Division (Chair)
Name Nom	Caroline Joly	Title Titre	A/Manager: Use of Force Instructor Recruitment and Development Unit, Arming Division
Name Nom	Zrinka Barisic	Title Titre	A/Manager; Investigations, Enforcement and Intelligence Programs Directorate
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name Nom	Jami Moore	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name Nom	John Beaton	Title Titre	Learning Design Specialist, Officer Induction and Enforcement, HRB
Name Nom	Cathy Christenson	Title Titre	UOF/Firearms Instructor, Use of Force Instructor Recruitment and Development Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
At or about 13:40hrs on March 26, 2015, entered Canada at the Ambassador Bridge POE. He was observed in his vehicle stopped before approaching the various PIL lanes. He entered a NEXUS lane and was interviewed by BSO. During the course of the PIL examination, BSO observed the traveler breathing heavy, making sporadic eye movements and saying to the BSO that he just wanted to go back. BSO asked if he had in his possession any firearms or weapons and in addition			

asked if he owned any firearms. He replied he did not in both cases.

As BSO examined the front seat of the vehicle, he recovered a loaded handgun. I

Adherence to the Policy / Conformité aux politiques

The committee finds that the drawing of the duty firearm to the low ready by BSO _____ and BSO _____ was proportional, appropriate and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Based on the reports submitted, I would suggest that a conference call with a certified CDFT instructor and the officers involved be scheduled to review the procedures for high risk handcuffing.

Officers should also be reminded that when arresting/detaining foreign nationals, in addition to affording them their Charter rights, they must be afforded their rights under the terms of the Vienna Convention Article 36.

Signature & Date

Nigel SUAREZ

2015/08/26

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/07/22	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, traffic secondary			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Jami MOORE, Badge Number / N° d'insigne: 16948			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/05/27		2016/06/02	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager : Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer : Use of Force Policy Unit, Arming Division
Name Nom	Jami Moore	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On July 22nd, 2015 at approximately 16:05hrs while working in the Traffic Secondary Examination Area, BSO observed BSO and BSO approach a motorcycle with a lone male rider (South Carolina) that had been referred for examination. During the course of the examination, BSO discovered and undeclared firearm ;			

Conformance to the Policy / Conformité aux politiques

The partial drawing of the duty firearm by BSO to mitigate the potential threat by the subject is considered reasonable and in line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

In order to improve BSO safety during handcuffing of multiple high risk subjects, it is recommended that the BSOs involved in the incident review high risk arrest procedures that are part of Lesson 16 on high risk vehicle extractions, namely 16.5 Handcuffing, 16.5.1 Cover roles during Handcuffing, and 16.9 Areas of Responsibility.

Signature & Date

David HARRIS

2016/06/02

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/10/04	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Arming room on the second floor			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/12/21		2016/01/07	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David HARRIS	Title Titre	Manager : Use of Force Policy Unit, Arming Division
Name Nom	Caroline Joly	Title Titre	Manager: Use of Force Instructor Recruitment and Development Unit, Arming Division
Name Nom	Zrinka Barisic	Title Titre	Manager- Enforcement and Intelligence Programs Directorate
Name Nom	Julie Boileau-Bradette	Title Titre	Team Leader, OITP and Use of Force Unit, Learning Design Solutions Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Name Nom	Stephen Baxter	Title Titre	Senior Program Officer, Traveller Operations Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
This management committee review report was completed based on officer's reports and video material of the incident.			
On October 4, 2015 BSO was scheduled on a mid-day shift of 10:45 - 21:15hrs. At approximately 21:12hrs, at the end of her shift entered the arming room at the Ambassador Bridge to remove defensive equipment and unload her duty firearm. There was no one else present in the room.			

Adherence to the Policy / Conformité aux politiques

The committee finds that the unloading of the duty pistol by BSO was not in line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

A reminder to regional port management that an unintentional discharge of a duty firearm within an arming room without an injury would be categorized as a non-critical incident and as such does not require contacting the police of local jurisdiction. see 3.0.1 and 3.1.1 of the CBSA Standard Operating Procedures on Use of Force and Reporting

BSO is to undergo a firearm dry handling session with a trainer to run through a safe and proper unloading techniques

session with specific attention to keeping an appropriate grip when actuating the magazine release button and review proper procedures to conduct a safety check to properly verify when a duty firearm is unloaded.

Signature & Date

David HARRIS

2016/01/07

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/10/21	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Windsor Ambassador Bridge Secondary			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/04/11		2016/04/14	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager : Use of Force Policy Unit, Arming Division
Name Nom	Trevor Berg	Title Titre	Use of Force Instructor/Senior Program Officer UoF Policy Unit
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer : Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On the afternoon of October 21st, 2015, Border Services Officer (BSO) _____ at the Ambassador Bridge Traffic Operations Port of Entry (POE) Windsor Ontario was working Primary and interviewed the male driver of a US plated _____ The US citizen male driver of the vehicle was the sole occupant and declared nothing after primary questioning. The vehicle was referred for secondary examination for verification of declaration.			
At the time of the referral, BSOs _____ were working in the Secondary Inspection area at the Windsor Ambassador Bridge Traffic Operations.			
At 16:43hrs, the vehicle was directed by the secondary officers into a parking space in secondary. As BSOs _____ approached the vehicle and greeted the driver, the driver stated he was "not sure the officer on the line sent me here".			
The driver was identified by his Michigan Driver's License as _____ of West Bloomfield, Michigan.			

Adherence to the Policy / Conformité aux politiques

BSO appropriately recognized the threat cues and behavior of the subject. BSO use of soft empty hand techniques to address the subject's active resistant behaviour is considered proportional, reasonable and in line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations stemming from this encounter.

Signature & Date

David HARRIS

2016/04/14

Signature

Date



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/10/30	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge - Travellers Secondary			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/04/11		2016/04/18	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager : Use of Force Policy Unit, Arming Division
Name Nom	Trevor Berg	Title Titre	Border Service Instructor/ Senior Program Officer, Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer : Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
During the evening of October 30th, 2015, a U.S. Citizen and resident arrived alone in a vehicle at the Ambassador Bridge Port of Entry Primary line. was not in possession of Proof of Citizenship. She stated that she intended to visit the Casino located in Windsor, Ontario and planned to stay a few hours. She was referred to secondary for examination.			

guard of a firearm.

BSO

opened the tan-coloured bag slightly and clearly saw the trigger and trigger-

Adherence to the Policy / Conformité aux politiques

The drawing of the duty firearm to the low ready by BSO to mitigate the GBHD threat that the subject was displaying is considered reasonable, appropriate and supported by CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Signature & Date

David HARRIS

2016/04/18

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/12/04	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge Secondary Examination Area			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/05/26		2016/05/26	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: David Harris		Title / Titre: Manager : Use of Force Policy Unit, Arming Division	
Name / Nom: Kerry Tierney		Title / Titre: Senior Program Advisor : Use of Force Policy Unit, Arming Division	
Name / Nom: Trevor Berg		Title / Titre: UOF/Firearms Instructor / Senior Program Officer- Use of Force Policy Unit, Arming Division	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On December 4th 2015, at approximately 12:11hrs, a _____ with Ohio plates occupied by four men (a father and son ages _____ and friends ages _____) were referred from Primary by BSO. The driver stated they were going hunting in Canada and had declared four long guns, two of which had already been registered and two that needed to be registered.			
BSO _____ selected the vehicle for a mandatory referral for the firearms registration but wrote down to the have the vehicle examined due _____			
BSOs _____ attended to the vehicle in Secondary. The travellers were _____			

BSOs moved to the back of the vehicle to inspect that area. When BSO opened the door on the driver's side of the vehicle checked under the seat where she located a handgun between the driver's seat and the center console. The firearm was not hidden.

Adherence to the Policy / Conformité aux politiques

The decision by BSO _____ to draw her duty firearm in response to the perceived DGBH threat is considered reasonable and maintained by CBSA Arming Policy.

The soft empty hand techniques used by BSO _____ to address the active resistant behavior of _____ during handcuffing is considered proportional and supported by CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Officers should review the procedures (section 16.4 and 16.5 of the CBSA Duty Firearms Course Learner's guide G2001-1N) for affecting a compliant high risk arrest of multiple individuals.

Signature & Date

David HARRIS

2016/05/26

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/01/13	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge Traffic			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		, Badge Number / N° d'insigne:	
Name / Nom:		, Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/04/26		2017/05/24	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: David Harris		Title / Titre: Manager : Defensive Tactics Policy Unit, Defensive Tactics Program Division	
Name / Nom: Nigel Suarez		Title / Titre: Senior Program Advisor Defensive Tactics Policy Unit, Defensive Tactics Program Division	
Name / Nom: Trevor Berg		Title / Titre: Use of Force Trainer/ Senior program Officer : Defensive Tactics Policy Unit, Defensive Tactics Program Division	
Name / Nom: Kerry Tierney		Title / Titre: Senior program Officer : Defensive Tactics Policy Unit, Defensive Tactics Program Division	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
At the Ambassador Bridge in Windsor, Ontario on January 13th 2016 BSO referred a "wrong turn" Michigan plated with two male US citizens for a secondary examination. Both occupants declared that they did not have any firearms or weapons when given three different opportunities to declare anything.			
As the vehicle drove away towards secondary BSO noticed the passenger door open a small amount (enough to fit a hand through) and then observed a dark object get dropped out the bottom of the open door. BSO heard a metal "clink", "clink" noise as the object landed.			
At approximately 18:30 hours, BSO made a radio transmission to all primary lines to hold all traffic and informed			

BSU radioed secondary again stating that a pistol was dropped from the referred white car. This pistol was identified as a BSO cleared it by releasing the magazine and racking the slide. There was a full magazine holding fifteen rounds of ammunition.

Adherence to the Policy / Conformité aux politiques

The force used by the officers in their physical intervention is not considered excessive. However from an officer's safety perspective, the use of low risk tactics in this high risk situation is not consistent with CBSA Use of Force Policy and/or training.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Due to the fact the officer used low risk tactics on a clearly high risk situation, the arresting officers should review the DFC learners guide: Lesson 8.6 Risk assessment and lesson 16 High Risk Vehicle Extractions.

Signature & Date

David HARRIS

2017/05/24

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/02/02	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Secondary Area			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)(s)			
Name / Nom:		, Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/05/11		2017/05/12	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager, Defensive Tactics Program Division
Name Nom	Nigel Suarez	Title Titre	Senior Program Advisor, Defensive Tactics Program Division
Name Nom	Trevor Berg	Title Titre	Use of Force Instructor / Senior Program Officer, Defensive Tactics Program Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer, Defensive Tactics Program Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
At the Ambassador Bridge Port of Entry on February 02, 2016, at approximately 19:27, BSO referred a US citizen for selective secondary inspection. The US citizen driver declared no firearms or weapons and a length of stay of 3 to 4 days in Canada			

BSO began the examination of the vehicle from the driver's side, while BSO started on the passenger side. At approximately 19:30 hrs, BSO found and undeclared pistol in the glove compartment

Signature & Date

David HARRIS

2017/05/12

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/03/13	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, DETENTION AREA			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/04/26		2017/05/10	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager : Defensive Tactics Policy Unit, Defensive Tactics Program Division
Name Nom	Nigel Suarez	Title Titre	Senior Program Advisor Defensive Tactics Policy Unit, Defensive Tactics Program Division
Name Nom	Trevor Berg	Title Titre	Use of Force Trainer/ Senior Program Officer Defensive Tactics Program Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer, Defensive Tactics Program Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On Sunday March 13th 2016 BSO was working secondary at the Ambassador Bridge located at 780 Huron Church Road in Windsor Ontario. At approximately 8:30hrs BSO encountered a vehicle sent for Secondary examination with and in it.			
As soon as BSO entered the passenger side of the vehicle he smelled a strong odor of marijuana. BSO immediately asked if there were any drugs or anything of concern in the vehicle?			
replied, " Actually there is some hash in my pocket that's it and pulled out a small baggie with a brown substance".			

Adherence to the Policy / Conformité aux politiques

The use of soft physical controls techniques by BSOs _____ to address the active resistant behavior of the subject is considered necessary, proportionate and supported by CBSA Use of Force policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations stemming from this incident.

Signature & Date

David HARRIS

2017/05/10

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/05/28	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador bridge traffic			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/03/24		2017/05/15	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	A /Manager : Defensive Tactics Policy Unit, Defensive Tactics Program Division
Name Nom	Nigel SUAREZ	Title Titre	A /Manager : Defensive Tactics Policy Unit, Defensive Tactics Program Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer : Defensive Tactics Policy Unit, Defensive Tactics Program Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer : Defensive Tactics Policy Unit, Defensive Tactics Program Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Defensive Tactics Policy Unit, Defensive Tactics Program Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Defensive Tactics Policy Unit, Defensive Tactics Program Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On the afternoon of May 28th, 2016, at approximately 14:55hrs, a with Indiana plates was referred to secondary for examination at the Ambassador Bridge Port of Entry in Windsor, Ontario. There were two occupants were:			
Border Services Officers (BSOs)		were working in the Secondary area. BSO retrieved the E67 which	

Adherence to the Policy / Conformité aux politiques

The drawing of his duty firearm by BSO in order to mitigate the potential threat of additional firearms with either of the arrested subjects is considered prudent, appropriate and in-line with CBSA Use of Force Policy. The actions of BSOs in approaching the two arrested subjects is considered outside CBSA Use of Force Policy. CBSA Standard Operating Procedures on Use of Force and Reporting Section 2.1.4 outlines that BSO are to "Use and apply techniques taught during training that are appropriate to the situation.". By approaching the two arrested subjects while fully cognisant that BSO had just discovered an undeclared firearm and that he still had his duty firearm drawn to the low ready, BSOs demonstrated low risk techniques in a clearly high risk situation.

Overall Comments and Recommendations / Commentaires globaux et recommandations

All the BSOs involved in this incident should review high risk arrest procedures that are part of Lesson 16 on high risk vehicle extractions, specifically 16.5 Handcuffing, 16.5.1 Cover role during Handcuffing, and 16.9 Areas of Responsibility. NOTE: these procedures are not specific to vehicle extractions, the fundamentals apply to all high risk arrests.

All BSOs should review legal requirements of the notification of arrest, more specifically that a notification of arrest should be made as soon as an officer makes this decision, and before applying cuffs and/or going 'hands-on' unless exigent circumstances exist that would deem this requirement to be unsafe at that time. The Enforcement Manual also list the Charter requirements during an arrest or detention in Part 6 Chapter 1 sections 22 to 24 and under "Handcuffs" in section 54.

Signature & Date

Nigel SUAREZ

2017/05/15

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/06/13	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge Windsor, ON			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2016/11/17		2016/11/17	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Nigel SUAREZ		A /Manager : Use of Force Policy Unit, Arming Division	
Name Nom		Title Titre	
Trevor Berg		UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division	
Name Nom		Title Titre	
Kerry Tierney		Senior Program Officer : Use of Force Policy Unit, Arming Division	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On June 13, 2016 at the Ambassador Bridge in Windsor Ontario two men in a black Ontario plated [redacted] had crossed the bridge and did a U-Turn prior to arriving at US Customs and came back to Canada.			
They did not have any identification on them, so officers were trying to establish their identities. Both men had given names that seemed fictitious in nature. During the vehicle examination, a blue hospital card was found with the name [redacted] Police			
A CPIC search on that name indicated that there were two warrants from [redacted] Police with a caution: violence warning. [redacted] was placed under arrest by BSO			

Adherence to the Policy / Conformité aux politiques

The decision by BSO to draw his defensive baton (in a closed mode and hidden fashion) in order to mitigate the threat posed by the subject is considered reasonable and is supported by CBSA Use of Force Policy.

The decision by BSO to draw his OC spray (in a hidden fashion) in order to mitigate the threat posed by the subject is considered appropriate and is supported by CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations stemming from this incident.

Signature & Date

Nigel SUAREZ

2016/11/17

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/07/03	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Secondary			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		, Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		, Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		, Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/05/11		2017/05/12	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager, Defensive Tactics Program Division
Name Nom	Trevor Berg	Title Titre	Use of Force Trainer/ Senior Program Officer, Defensive Tactics Program Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer, Defensive Tactics Program Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On the morning of July 3, 2016 at approximately 0520hrs, an Ontario plated vehicle driven by a lone male arrived at the Secondary area of the Ambassador Bridge Port of Entry in Windsor, Ontario.			
Superintendent greeted the driver at Secondary. The vehicle did not have an E67 referral slip on the windshield nor did the driver have one with him. The driver indicated that he came through a truck lane but no BSO was present. Subject indicated that he entered secondary on his own accord.			
The driver was identified as;			
Superintendent asked the driver to step out of the vehicle and conducted a primary questioning in secondary. During the conversation Superintendent made determination that a vehicle examination should occur. The subject was verbally aggressive and agitated while they spoke.			

Adherence to the Policy / Conformité aux politiques

BSO engagement, stating with his responding to the released and departing subject's comments lacked proper

grounds to interact with the traveller once released. Therefore the resulting physical controls used by BSO in extracting the driver from the vehicle cannot be considered in line with CBSA Policy or training and could have been avoided with further verbal intervention or simply disengaging from the situation.

Overall Comments and Recommendations / Commentaires globaux et recommandations

One of the basic core behavioral competency stressed to CBSA officers throughout training (Appendix 3(a) Officer Induction Training Program Core Competencies) is the notion of effectively Dealing with Difficult Situations (DDS). Dealing with Difficult Situations is keeping one's emotions under control and restraining negative responses when provoked, or when faced with opposition or hostility from others.

BSO is reminded that Border Service Officers as with all Law Enforcement Officers are expect to be able take some level of verbal abuse from the traveling public and avoid escalating a situation based on an emotional response to the provocation. There are of course limits to this, and if the threshold is reached where the verbal abuse is preventing ones proper administration of duties, Officers have resources such as arresting for Hindering under the Customs Act to achieve compliance.

Signature & Date

David HARRIS

2017/05/12

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2016/08/03	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge Traffic			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
NA			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Tierney, Kerry, Badge Number / N° d'insigne: 00000			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2017/05/11		2017/05/12	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager, Defensive Tactics Program Division
Name Nom	Trevor Berg	Title Titre	Use of Force Trainer/ Senior Program Officer, Defensive Tactics Program Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer, Defensive Tactics Program Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
*Please note that this review was completed based on officers reports and video footage of the incident.			
On August 3rd, 2016 at 20:15hrs, while BSO was working in Secondary Inspection at the Ambassador Bridge Port of Entry in Windsor, Ontario he heard a call from primary The radio call requested a cruiser attend primary. BSO and Supt. quickly got the cruiser and drove to the empty primary lane, west of the armed and dangerous subject.			

Adherence to the Policy / Conformité aux politiques

The Armed and Dangerous [redacted] was quickly responded to by the officers in this situation. Officers employed many of the tactical principles designed to ensure officer and public safety.

The drawing of their duty firearms by BSOs [redacted] and Supt. [redacted] is considered appropriate and in line with CBSA Use of Force Policy and Training.

The decision by BSO [redacted] to point his duty firearm at all the adult passengers is not supported as noted in the above Technical Soundness section above.

Overall Comments and Recommendations / Commentaires globaux et recommandations

BSO [redacted] should be reminded that CBSA Use of Force Policy requires that the pointing of a duty firearm at a subject to be based on a careful risk assessment taking into consideration the totality of all indicators as noted in the Technical Soundness section above.

Signature & Date

David HARRIS

2017/05/12

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/05/19	
Location of Incident / Lieu de l'incident			
Southern Ontario, Sombra			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		, Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
N/A			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/10/28		2014/11/10	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel Suarez	Title Titre	A/Manager : Use of Force Policy Unit, Arming Division
Name Nom	Caroline Joly	Title Titre	A/Manager: Use of Force Instructor Recruitment and Development Unit, Arming Division
Name Nom	Zrinka Barisic	Title Titre	A/Senior Program Advisor; Investigations, Enforcement and Intelligence Programs Directorate
Name Nom	John Beaton	Title Titre	Learning Design Specialist, Officer Induction and Enforcement, HRB
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On May 19, 2014 at approximately 12:10hrs at the Bluewater ferry terminal at Sombra in the Southern Ontario Region, a Canadian plated pick-up truck with three male passengers was referred for a selective secondary examination by BSO after the occupants had made their declarations. The occupants declared 12 beers and 2 packages of hotdogs.			
BSO and BSO approached the vehicle in Secondary. The occupants of the vehicle were instructed to stand at the front of the truck while the search was underway. BSO began on the driver's side and BSO began searching the passenger side.			

The firearm was identified as a
and is therefore admissible.

pistol. It was determined the firearm shoots

Adherence to the Policy / Conformité aux politiques

The committee finds that the drawing of the duty firearm to the low ready was proportional, appropriate and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

The committee recommends that in order to address the insufficient articulation in relation to the drawing of the duty firearm, BSO should review DFC lesson 8.10 on the IMIM and legal articulation, and review the Guidelines for completing the BSF586 Use of Force Incident Report Narrative posted on Atlas at

In order to ensure the future safety of all the BSO's involved in this incident, the committee recommends they review high risk arrest procedures that are part of Lesson 16 on high risk vehicle extractions. Specifically sections 16.5 Handcuffing, 16.5.1 Cover role during Handcuffing, and 16.9 Areas of Responsibility should be reviewed to ensure that the officers use techniques that maximize their safety.

The committee further supports that a Control and Defensive Tactics instructor be made available if requested by the BSO's to help further clarify the components of a safe high risk arrest as articulate in the Reviewers Assessment section above.

Signature & Date

David HARRIS

2014/11/10

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/11/30	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, D&C Tunnel - Traffic, D & C Tunnel			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/08/18		2014/08/28	

Management Review Completed by / Révision par la gestion complétée par

Name Nom	David Harris	Title Titre	Manager: Use of Force Policy Unit, Arming Division
Name Nom	Julie Boileau-Bradette	Title Titre	Team Lead, Officer Induction and Enforcement Unit, Design Solutions Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name Nom	Caroline Joly	Title Titre	Manager UoF Instructor Recruitment and Development Unit, Arming Division
Name Nom	Maureen Haley	Title Titre	Senior Program Advisor; Traveller Compliance Unit, Program Compliance and Outreach Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Advisor: Use of Force & Enforcement Programs Unit, Planning and Design Solutions Division
Name Nom	Carolyn Pawluk	Title Titre	Senior Program Advisor, UoF Policy Unit, Arming Division
Name Nom	Zrinka Barisic	Title Titre	Senior Program Advisor; Investigations, Enforcement and Intelligence Programs Directorate
Name Nom	Andrea Chase	Title Titre	Senior Labour Relations Advisor; Labour Relations Operations and HR Redress Division
Name Nom	Anita Henderson	Title Titre	Counsel, Legal Services Branch

Synopsis of the Complete Incident / Synopsis de l'incident complet

On 30 Nov 2013 at 1418hrs, a [redacted] with Ontario license plates arrived at the Primary Inspection Line (PIL) booth #4 of the Windsor D&C Tunnel. The driver was identified [redacted] (hereinafter referred to as "the driver") and the passenger was identified via [redacted] (hereinafter referred to as "the passenger").

Border Services Officer (BSO) [redacted] was working PIL booth 4 at that time and began to perform primary questioning of the two travellers.

Adherence to the Policy / Conformité aux politiques

Based on the BSO's narratives and legal justifications considered in conjunction with video of the event and the review made by a Use of Force Trainer, the Committee finds that:

The actions of BSO of not referring the driver to Secondary when he couldn't reach a point of finality at Primary, subsequently arresting the driver for hindering under s.153.1(b) of the Customs Act and the resulting use of force, was not in-line with the CBSA program policy or Arming Training and Use of Force Policies.

The application of force by BSO's; using soft physical controls to aid BSO to control the driver whom was actively resisting arrest is consistent with the IMIM and is found to be reasonable and consistent with the Arming Training and Use of Force Policies.

Overall Comments and Recommendations / Commentaires globaux et recommandations

The Use of Force Incident Review Committee recommends that:

As noted in the assessment section of this report, there are contraventions to various CBSA Policies and SOPs related to referral of passengers to secondary and as such the particulars of this incident should be referred to Regional Management for follow-up and appropriate action due to the possible seriousness of the non-compliance to policy of BSO actions.

Note: (OITP lesson can be requested through the Officer Induction and Enforcement Unit of the Training and Development Directorate)

Signature & Date

David HARRIS

2014/08/28

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/08/09	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Commercial, Ambassador Bridge			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		, Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Bruece MACHACYNISKI, Badge Number / N° d'insigne: 16202			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/10/10		2013/12/13	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager, Arming Division (Chairperson)
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor, Policy Arming Div
Name Nom	Kerry Tierney	Title Titre	Program Advisor, Use of Force Development
Name Nom	Caroline Joly	Title Titre	Manager, Uof F Instructor Recruitment/Dev.

Synopsis of the Complete Incident / Synopsis de l'incident complet

The following Border Service Officers are mentioned in this report:

The following Superintendents are mentioned in this report:

the purposes of brevity, only their surnames (and not their titles) will be used in this report.

For

attend a transport truck to conduct a secondary exam. Upon approaching the truck,
hear distinct knocking sounds coming from the nose area of the dry-box trailer.

returns to the secondary kiosk to seek assistance reports her discovery to
also reports that she suspects there are people secreted in the trailer.

Adherence to the Policy / Conformité aux politiques

The Committee finds that:

Based on the risk assessment considered in conjunction with the review made by a Use of Force Trainer and this Committee, the choice of the response option of drawing their duty firearm to the low ready as a tactical consideration was reasonable and in-line with the CBSA Use of Force policy and the Arming Training Program.

However, the decision of the officers to enter the trailer which they deemed as a high risk threat with a suspicion of DGBH was not in-line with the CBSA Arming Division training program.

Overall Comments and Recommendations / Commentaires globaux et recommandations

The committee offers the following recommendations:

actions surrounding the detention and handcuffing of the truck driver deviated from approved CBSA training, policies and procedures, it is recommended that both officers review the CBSA Enforcement Manual and familiarize themselves with Enforcement Bulletin 04-08 "Handcuffing Policy" (Issue Date August 2004).

- All officers involved participate in a post-incident debrief to discuss their risk assessment and the choice of tactics employed when clearing the commercial motor vehicle.

Signature & Date

David HARRIS

2013/12/13

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/01/12	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Windsor Ambassador Bridge Port of Entry			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom: (Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Leopold DIONNE, Badge Number / N° d'insigne: 12932			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/06/19		2013/08/27	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	Senior Program Advisor: Use of Force Policy Unit
Name Nom	David Harris	Title Titre	Manager: Use of Force Policy Unit
Name Nom	Kerry Tierney	Title Titre	Senior Pgm Advisor: Use of Force & Enforcement Pgm
Name Nom	Trevor Berg	Title Titre	UoF Instructor: Use of Force Policy Unit
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On the 12th of January, 2013, at approximately 21:20, officers examined two U.S. citizen travellers whom were consequently arrested for non-report of a firearm.			

The Committee finds that:

Based on the risk assessment considered in conjunction with the review made by a Use of Force Trainer and this Committee, the choice of response options utilized by the officers involved in this incident was reasonable and in-line with the CBSA Use of Force policy and the Arming training program.

Overall Comments and Recommendations / Commentaires globaux et recommandations

It is the committee's recommendation:

- that all officers involved in this incident review the report writing guidelines posted on Atlas to ensure better articulation as to what the category of resistance of the subject was and the threat cues and situational factors that were observed were that led to the decision to draw ones firearm, are included in future reports.
- That all Officers should review legal requirements of the notification of arrest, more specifically that a notification of arrest should be made as soon as an officer makes this decision, and before applying cuffs and/or going 'hands-on' unless exigent circumstances exist that would deem this requirement to be unsafe at that time.

Signature & Date

Nigel SUAREZ

2013/08/27

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Canada Border
Services Agency

Agence des services
frontaliers du Canada

PROTECTED
PROTÉGÉ **B** when completed
une fois rempli

Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/01/23	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, SOR Port 453			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Leopold DIONNE, Badge Number / N° d'insigne: 12932			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/04/19		2013/08/27	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	Senior Program Advisor: Use of Force Policy Unit
Name Nom	David Harris	Title Titre	Manager: Use of Force Policy Unit
Name Nom	Steve Durocher	Title Titre	Manager: Use of Force & Enforcement Programs
Name Nom	Vickie McCambley	Title Titre	Sr Learning Specialist: UoF & Enforcement Programs
Name Nom	Trevor Berg	Title Titre	UoF Firearms Instructor: Use of Force Policy Unit
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On 23 January, 2013, at approximately 17:40, officers examined and consequently arrested three (3) U.S. citizens who claimed to have made a wrong turn, never intending to travel to Canada.			
During the course of primary examination, BSO became aware of possible firearms smuggling and narcotics smuggling and impairment.			

The progressive examination of the vehicle and subjects, including section 98 and K-9 involvement, lead to the discovery of the following:

- 15.6 gr of suspected marijuana in various forms and locations
- 5 pills of suspected Hydrocodone
- 1 un-loaded . revolver

Adherence to the Policy / Conformité aux politiques

The Committee finds that:

Based on the risk assessment considered in conjunction with the review made by a Use of Force Trainer and this Committee, the choice of response options of drawing their duty firearm to the low ready by the officers involved in this incident was reasonable and in-line with the CBSA Use of Force policy and the Arming training program.

Overall Comments and Recommendations / Commentaires globaux et recommandations

The committee has no formal training recommends but would like to offer of the following comments regarding the Officers narratives.

- Officers need to double check future reports to make sure narrative information corresponds to the IMRS check boxes to

maintain consistency and reduce confusion.

•Officers need to be clear of the difference if one believes the threat of DGBH and with what having the Suspicion of DGBH entails. When an officer believes that they are in the presence of a DGBH threat, they can justifiably point their duty firearm at the threat (subject). When an officer suspects that there may be a presence or a threat of DGBH, officers can draw their duty firearm to the low ready to help mitigate this threat. See the CBSA Directive on Use of Force and Reporting:

Use of Force:

8.5 There is no written authority to draw a duty firearm. A duty firearm may be drawn when the officer has reasonable grounds to suspect that it may be necessary to use the firearm for self-preservation or the preservation of anyone under the officer's protection.

Pointing or Discharge of Firearms:

8.12 A firearm may only be pointed at a person when the officer has reasonable grounds to believe that the threat of death or grievous bodily harm is real and imminent.

Signature & Date

Nigel SUAREZ

2013/08/27

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/01/31	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Ambassador Bridge - Windsor, Ontario			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
BSO's		No witness statement was submitted.	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Antonio RUGGIRELLO, Badge Number / N° d'insigne: 13156			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/03/28		2013/04/11	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Al Campbell		Title / Titre: HR Director	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
31 January 2013, Ambassador Bridge, Windsor Ontario, at app. 15:30 from primary line 4 BSO became aware of an argument between a commercial truck driver who had stopped at the entry ramp for the USA bound traffic and an employ of the Canadian Transit Corporation/ Ambassador bridge. witnessed an altercation between the two men and "ran to the two gentlemen to break-up the altercation".			

identified himself as an officer and commanded the men to stop. The driver turned toward the officer and bladed his body and clenched his fists.

Technical Soundness / Validité technique

Officer _____ acted with in the law, policy, according to training and exercised sound judgment. His recount of the events and his articulation of the events were excellent.

Adherence to the Policy / Conformité aux politiques

Adherence to the policy was met

Overall Comments and Recommendations / Commentaires globaux et recommandations

No recommendations

Signature & Date

AI CAMPBELL

2013/04/11

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/02/23	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Secondary Area, Ambassador Bridge Port of Entry			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Leopold DIONNE, Badge Number / N° d'insigne: 12932			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/04/19		2013/08/27	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	Senior Program Advisor: Use of Force Policy Unit
Name Nom	David Harris	Title Titre	Manager: Use of Force Policy Unit
Name Nom	Steve Durocher	Title Titre	Manager: Use of Force & Enforcement Programs Unit
Name Nom	Vickie McCambley	Title Titre	Sr Learning Specialist: UoF & Enforcement Programs
Name Nom	Kerry Tierney	Title Titre	Sr Pgm advisor: UoF & Enforcement Programs Unit
Name Nom	Trevor Berg	Title Titre	UoF Firearm Instructor: Use of Force Policy Unit
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On 23 February 2013, at approximately 12:28 hours, a silver (Rental vehicle) bearing Kentucky plates entered the secondary area and parked. The vehicle had an E67 referral form from the PIL Officer on the windshield. The vehicle contained one male (driver) and one female (passenger) occupants.			
Wrong turns are a mandatory referral as per port (Ambassador Bridge) policy, as an influx of 'wrong turns' have been found to have non-reported firearms and drugs. These vehicles are automatically			

recognized as higher risk.

BSO alerted BSO who was searching the passenger (rear) of the vehicle, that there was a gun in the car. BSO tactically repositioned to the rear of the vehicle (trunk area).

Adherence to the Policy / Conformance aux politiques

The Committee finds that:

Based on the risk assessment considered in conjunction with the review made by a Use of Force Trainer and this Committee, the choice of response options of drawing his duty firearm to the low ready by the officer involved in this incident was reasonable and in-line with the CBSA Use of Force policy and the Arming training program.

Overall Comments and Recommendations / Commentaires globaux et recommandations

There are no training recommendations required for the officers involved in this incident.

Signature & Date

Nigel SUAREZ

2013/08/27

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/02/23	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Primary Inspection Line #4, Ambassador Bridge Port of Entry			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Bruece MACHACYNISKI, Badge Number / N° d'insigne: 16202			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/07/12		2013/08/05	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Manager Use of Force Policy Unit
Name Nom	Vickie McCambley	Title Titre	Snr Advisor UoF and Enforcement Prog.
Name Nom	Caroline Joly	Title Titre	Manager UoF Instructor Recruitment and Dev
Name Nom	Nigel Suarez	Title Titre	Senior Program Adv:Use of Force Policy Unit
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor-Use of Force Policy
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Border Services Officer (BSO) was working as a uniformed officer at the Ambassador Bridge Port of Entry. BSO was assigned to Primary Inspection Lane (PIL) #4 from 23:00 – 00:00 hours.			
At approximately 23:25 hours, a pick-up truck pulled up to PIL #4 driven by a lone male occupant. The driver (later identified as repeatedly identified himself as a police officer.			
BSO conducted the primary interview during which he noted demonstrated signs of impairment (his movements were slow, deliberate, awkward and uncoordinated; his eyes appeared red and glossy; his speech was slurred; he failed to stop at the stop sign and the odor of an alcoholic beverage emanated from his breath). BSO formed the belief that was impaired.			

Adherence to the Policy / Conformité aux politiques

Upon completion of a comprehensive review of this incident, the Committee finds that the actions taken by the officers did not contravene Agency Use of Force Policy; however their actions were not in accordance with the CBSA Arming training program.

The risk assessments that lead BSO to deal with a high risk suspect (who was exhibiting resistant behaviour and carrying the means (a gun) to inflict Death or Grievous Bodily Harm) with low risk tactics is not consistent with what is taught through the Arming Training Program.

Based on all the risk factors, threat cues, subjects' behaviour and situational factors present in this incident, a high risk vehicle extraction (HRVE) with duty firearm drawn to the low ready should have been performed.

Overall Comments and Recommendations / Commentaires globaux et recommandations

BSO response to the threat of DGBH illustrates a need for a tactical debrief with a use of force trainer. In this debrief BSO should receive a refresher on threat assessments and response options as well as legal requirements of the notification of arrest, more specifically that a notification of arrest should be made as soon as an officer makes this decision, and before applying handcuffs and/or going 'hands-on' unless exigent circumstances exist that would deem this requirement to be unsafe at that time.

Signature & Date

David HARRIS

2013/08/05

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Canada Border
Services Agency

Agence des services
frontaliers du Canada

PROTECTED
PROTÉGÉ **B** when completed
une fois rempli

Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/08/19	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, SOR Ambassador Bridge Port 453 Secondary			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
N/A			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Renaud, Richard, Badge Number / N° d'insigne: 13264			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/10/07		2013/10/07	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Danny YEN		Mgr, Training & Learning, CBSA College SOR Campus	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On August 18, 2013, at approximately 20:38 at the Ambassador Bridge in Windsor, Ontario, BSO and DDH utilized force while escorting an arrested subject from the secondary examination area to the holding cells. The subject was already under arrest for a CDSA matter and no further charges of resitting arrest or obstruction were determined necessary by the officers.			
Use of Force and Tactical Considerations / Recours à la force et considérations tactiques			

Adherence to the Policy / Conformité aux politiques

In accordance with CBSA Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

No further training requirements are necessary for the officers involved as they acted in a manner consistent with the training they have received by the Agency.

Signature & Date

Danny YEN

2013/10/07

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/06/06	
Location of Incident / Lieu de l'incident			
Southern Ontario, Windsor, Ambassador Bridge - Traffic, Primary Lane #6			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Name / Nom:		Badge Number / N° d'insigne:	
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Mohtadi, Mohamad, Badge Number / N° d'insigne: 13088			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2014/10/22		2014/10/22	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom Danny YEN		Title Titre Manager, Training & Learning, Southern Ontario Campus	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On June 6th, 2014, at approximately 22:37hrs of the Customs Act at the Windsor Ambassador Bridge, Traffic Operations.		was arrested for hindrance under section 153.1	

Adherence to the Policy / Conformité aux politiques

Officers actions were not in accordance with CBSA Use of Force policy and related training.

Overall Comments and Recommendations / Commentaires globaux et recommandations

It is recommended that all officers review Lesson 08 – Review of IMIM in order to strengthen their legal articulation and review how to conduct a thorough risk assessment.

It is recommended that all officers review the Customs Enforcement Manual – Part 9, Chapter 2:

Enforcement Bulletin 04-01 Hindering an Officer:
 and Hindering an Officer – 153.1 of the Customs Act (R.S.C., 1985 c. 1 (2nd Supp.)):
 in order to familiarize themselves with the law and policies on Hindering an

Officer.

It is recommended that all officers review the Customs Enforcement Manual - Part 3, Chapter 3: Questioning and Referral
 in order to familiarize themselves with the procedures and options
 available to them when point of finality cannot be reached.

It is recommended that all officers review the lesson material on CDT Session #10 – Vehicle Extractions, in order to familiarize themselves with the CBSA training on vehicle extractions.

It is recommended that Office _____ and Officer _____ attend a use of force recertification to ensure that their skills have not perished.

It is recommended that all officers receive additional training on use of force with a certified Use of Force Instructor.

Signature & Date

Danny YEN

2014/10/22

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2014/08/06	
Location of Incident / Lieu de l'incident			
Southern Ontario, Fort Erie, Peace Bridge - Traffic/Bus, Peace Bridge POE Holding Cell Area			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Ryan CAMPBELL, Badge Number / N° d'insigne: 13921			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/01/13		2015/01/13	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom		Title Titre	
Jeff BEAN		a/Manager - Southern Ontario Campus	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On August 6th, 2014, United States Customs Border Patrol returned pulled into the secondary inspection area. The USCBP was returning a Canadian Citizen who had been refused entry into the United States.			
Once in the secondary exam area, BSO and BSO net the USCBP officers. The subject herein known as refused to cooperate with officers and exit the vehicle. was not in restraints.			
would not comply with BSO demands for her to exit the vehicle.			
Once BSO arrested for hindering,			

Adherence to the Policy / Conformité aux politiques

I concur with the BSI's comments and recommendations.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Training with respect to any officers or superintendents involved is not recommended.

It is recommended that the management at the local level establish protocol with respect to individuals returning from the United States being placed in restraints and searched by USCBP prior to their arrival in Canada and their transfer of custody to the CBSA.

Signature & Date

Jeff BEAN

2015/01/13

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2013/07/10	
Location of Incident / Lieu de l'incident			
Southern Ontario, Fort Erie, Peace Bridge - Traffic/Bus, PEACE BRIDGE TRAFFIC			
Officer(s) Directly Involved / Agent(e)(s) directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Murrell, Dan, Badge Number / N° d'insigne: 14043			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2013/09/04		2013/09/04	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom Traci MULLANE		Title Titre A/Manager SOR Campus	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
Subject encountered at Peace Bridge in Fort Erie, ON seeking to enter Canada where admissibility was being addressed. Subject became non cooperative by sitting on the ground, refusing to answer questions and taking a Yoga position (the Lotus Position). Subject was placed under arrest, given verbal instruction, continued being non cooperative and was carried/dragged by the officers to the cell. The non cooperative behaviour continued throughout the photograph, fingerprint and transportation process where the officer's again carried/dragged the subject.			
Use of Force and Tactical Considerations / Recours à la force et considérations tactiques			

Adherence to the Policy / Conformité aux politiques

The officer's actions were consistent with current policy

Overall Comments and Recommendations / Commentaires globaux et recommandations

None

Signature & Date

Traci MULLANE

2013/09/04

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



Management Review Report - CBSA Use of Force Incident Rapport de revue de la gestion – Incident du recours à la force de l'ASFC

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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
000 1101 10 000		2015/01/27	
Location of Incident / Lieu de l'incident			
Southern Ontario, Fort Erie, Peace Bridge - Traffic/Bus, Secondary interview room			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (If any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Campbell, Ryan, Badge Number / N° d'insigne: 13921			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/07/30		2015/07/30	
Management Review Completed by / Révision par la gestion complétée par			
Name / Nom: Melissa BRANNAGAN		Title / Titre: A/ Manager of Training Delivery	
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On January 27th, 2015 at Peace Bridge Traffic port of entry at approximately 2025hrs [redacted] was inside the Permit Office (PO) speaking with BSO [redacted] regarding the US plated 3rd party vehicle he was bringing into Canada.			

Adherence to the Policy / Conformité aux politiques

After careful review of the reports submitted and information provided regarding this incident, the officers acted within policy and with the amount of force that was reasonable and necessary to control the subject. There are no further recommendations with respect to this incident.

Overall Comments and Recommendations / Commentaires globaux et recommandations

none

Signature & Date

Melissa BRANNAGAN

2015/07/30

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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Incident No. / N° de l'incident		Date of Incident / Date de l'incident	
		2015/03/30	
Location of Incident / Lieu de l'incident			
Southern Ontario, Fort Erie, Peace Bridge - Traffic/Bus, Immigration interview room			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)s			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: Jami MOORE, Badge Number / N° d'insigne: 16948			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/06/25		2015/06/25	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	David Harris	Title Titre	Chair/Manager : Use of Force Policy Unit, Arming Division
Name Nom	Zrinka Barisic	Title Titre	Senior Program Advisor; Investigations, Enforcement and Intelligence Programs Directorate
Name Nom	Julie Boileau-Bradette	Title Titre	Team Leader, OITP and Use of Force Unit, Learning Design Solutions Division
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name Nom	Jami Moore	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On March 30, 2015, at or about 1645 hours, a US plated vehicle being driven by arrived at the Fort Erie POE. The driver was accompanied by his wife and his minor son The family was seeking entry for a same day trip for to sight see in the area.			
During the course of the vehicle examination, 894 opiate pills were found and seized. Both adult travelers were arrested and escorted into the POE for processing.			

Adherence to the Policy / Conformité aux politiques

The committee finds that the drawing of the duty firearm by BSO
with CBSA Use of Force Policy.

was proportional, appropriate and in-line

Overall Comments and Recommendations / Commentaires globaux et recommandations

Although not critical in this situation, it is recommended that BSO review the current CBSA Directive on Use of Force and Reporting as it relates to the drawing, pointing and discharge of firearms.

Signature & Date

David HARRIS

2015/06/25

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1



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		2015/06/27	
Location of Incident / Lieu de l'incident			
Southern Ontario, Fort Erie, Peace Bridge - Traffic/Bus, PBT Secondary Inspection			
Officer(s) Directly Involved / Agent(e)s directement impliqué(e)(s)			
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Name / Nom:		Badge Number / N° d'insigne:	
Witnesses (if any) / Témoins (si applicable)			
Technical Review Completed by / Revue technique effectuée par			
Name / Nom: TREVOR BERG, Badge Number / N° d'insigne: 10712			
Date Management Review Commenced / Date que la révision par la gestion a commencé		Date Management Review Concluded / Date que la révision par la gestion a conclu	
2015/10/30		2016/03/01	
Management Review Completed by / Révision par la gestion complétée par			
Name Nom	Nigel SUAREZ	Title Titre	A/Manager : Use of Force Policy Unit, Arming Division
Name Nom	Caroline Joly	Title Titre	A/Manager: Use of Force Instructor Recruitment and Development Unit, Arming Division
Name Nom	Zrinka Barisic	Title Titre	A/ Manager- Enforcement and Intelligence Programs Directorate
Name Nom	Trevor Berg	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name Nom	Kerry Tierney	Title Titre	Senior Program Officer: Use of Force Policy Unit, Arming Division
Name Nom	Jami Moore	Title Titre	UOF/Firearms Instructor: Use of Force Policy Unit, Arming Division
Name Nom	Amanda Hurley	Title Titre	Senior Program Advisor, Traveller Operations Division
Synopsis of the Complete Incident / Synopsis de l'incident complet			
On June 27, 2015 in the secondary Inspection area of the Peace Bridge POE in Fort Erie Ontario, a vehicle with Florida plates was referred for Secondary inspection. The vehicle was driven by a US citizen male by the name of _____ and a US citizen female named _____ in the passenger seat. The driver declared to the Primary officer that he had a pistol on his person as well as a second pistol inside his vehicle. The PIL officer (BSO) _____ radioed that a vehicle was being referred and there were declared firearms in the vehicle and on the driver.			

Adherence to the Policy / Conformité aux politiques

The committee finds that the drawing of the duty firearm to the low ready and the application of restraints by BSO [redacted] was not proportional, appropriate and in-line with CBSA Use of Force Policy.

Overall Comments and Recommendations / Commentaires globaux et recommandations

Due to the fact that BSO [redacted] did not have grounds to draw his duty pistol in this incident, it is recommended that he receive a debrief session with a Control and Defensive Firearm Tactics (CDFT) Instructor to discuss.

All BSOs involved should review contact and cover roles as described in lesson 10 of the DFC (see CBSA Duty Firearm Course Learner's Guide) To better understand the differences between the two roles, and the delineation of duties and function of the two roles during a high risk arrest.

All BSO's involved should review Charter requirements while detaining/arresting individuals. The reasons for arrest (or detainment) and individual rights and caution must be given to anyone being detained. The Enforcement Manual also list the Charter requirements during an arrest or detention in Part 6 Chapter 1 sections 22 to 24 and under " Handcuffs" in section 54.

BSO [redacted] should review the Enforcement Manual sections on Firearms and weapons, more specifically, that if declared, a firearm is not seizable and if inadmissible, can only be held and the importer is not arrestable or detainable for the importation of the declared items as per EN Manual Part 2 Chapter 3 sections 27 to 33.

Signature & Date

Nigel SUAREZ

2016/03/01

Signature

Date

Arming Division / Division de l'armement (05/15) v.1.4.1